



MALAYSIA

**PERANGKAAN PERKHIDMATAN
SERVICES STATISTICS**

**BANCI EKONOMI 2011
PERKHIDMATAN PENGINAPAN
ECONOMIC CENSUS 2011
ACCOMMODATION SERVICES**



JABATAN PERANGKAAN MALAYSIA
DEPARTMENT OF STATISTICS, MALAYSIA

PUTRAJAYA

KATA PENGANTAR

Laporan ini memuatkan perangkaan bagi perkhidmatan penginapan yang merangkumi hotel (termasuk hotel resort), hotel bajet, hotel apartmen, chalet, rumah rehat/rumah tetamu/hostel/ *bed & breakfast* dan tapak perkhemahan. Maklumat yang disediakan adalah berdasarkan Banci Ekonomi yang dijalankan pada tahun 2011 bagi tahun rujukan 2010.

Data yang berkaitan dengan nilai output kasar, input perantaraan, nilai ditambah, bilangan pekerja, gaji & upah dan nilai harta tetap diterbitkan dalam laporan ini. Data tersebut digunakan bagi tujuan membuat perancangan pembangunan dan penggubalan dasar serta bagi pengunjuran dan analisis ekonomi oleh kerajaan dan penyelidik.

Laporan ini mengandungi tiga bahagian. Penemuan daripada hasil bancian dibentangkan di bahagian pertama laporan ini. Aspek teknikal seperti objektif, skop dan liputan serta konsep dan definisi yang digunakan dalam banci ini dimuatkan di bahagian kedua laporan. Jadual-jadual perangkaan terperinci dipaparkan di bahagian ketiga bagi membolehkan pengguna membuat analisis.

Saya ingin merakamkan setinggi-tinggi penghargaan dan terima kasih kepada semua pihak yang terlibat dalam menyumbang kepada laporan ini. Sebarang ulasan dan cadangan daripada para pengguna untuk menambahbaik laporan ini pada masa hadapan amatlah dihargai.

DR. HAJI ABDUL RAHMAN BIN HASAN

Ketua Perangkawan

Malaysia

Jun 2012

PREFACE

This report presents statistics on accommodation services which encompasses hotels (including resort hotels), budget hotels, apartment hotels, chalets, rest house/ guest house/ hostel/ bed & breakfast and camping grounds. The information provided here is gathered through the Economic Census conducted in 2011 for reference year 2010.

Data pertaining to value of gross output, intermediate input, value added, number of persons engaged, salaries & wages and value of fixed assets are published in this report. These data are used for planning and policy formulation as well as for economic projection and analysis by the government and researchers.

This report consists of three parts. Summary findings of the census is highlighted in the first part of the report. The second part focuses on the technical aspects including the objectives, scope and coverage as well as relevant concepts and definitions used in the census. Detailed statistical tables are included in the third part of the report to facilitate analysis by users.

I would like to express my appreciation to all parties concerned who have contributed towards this report. Comments and suggestions from users for improvement in future reports are greatly appreciated.

DR. HAJI ABDUL RAHMAN BIN HASAN

Chief Statistician

Malaysia

June 2012

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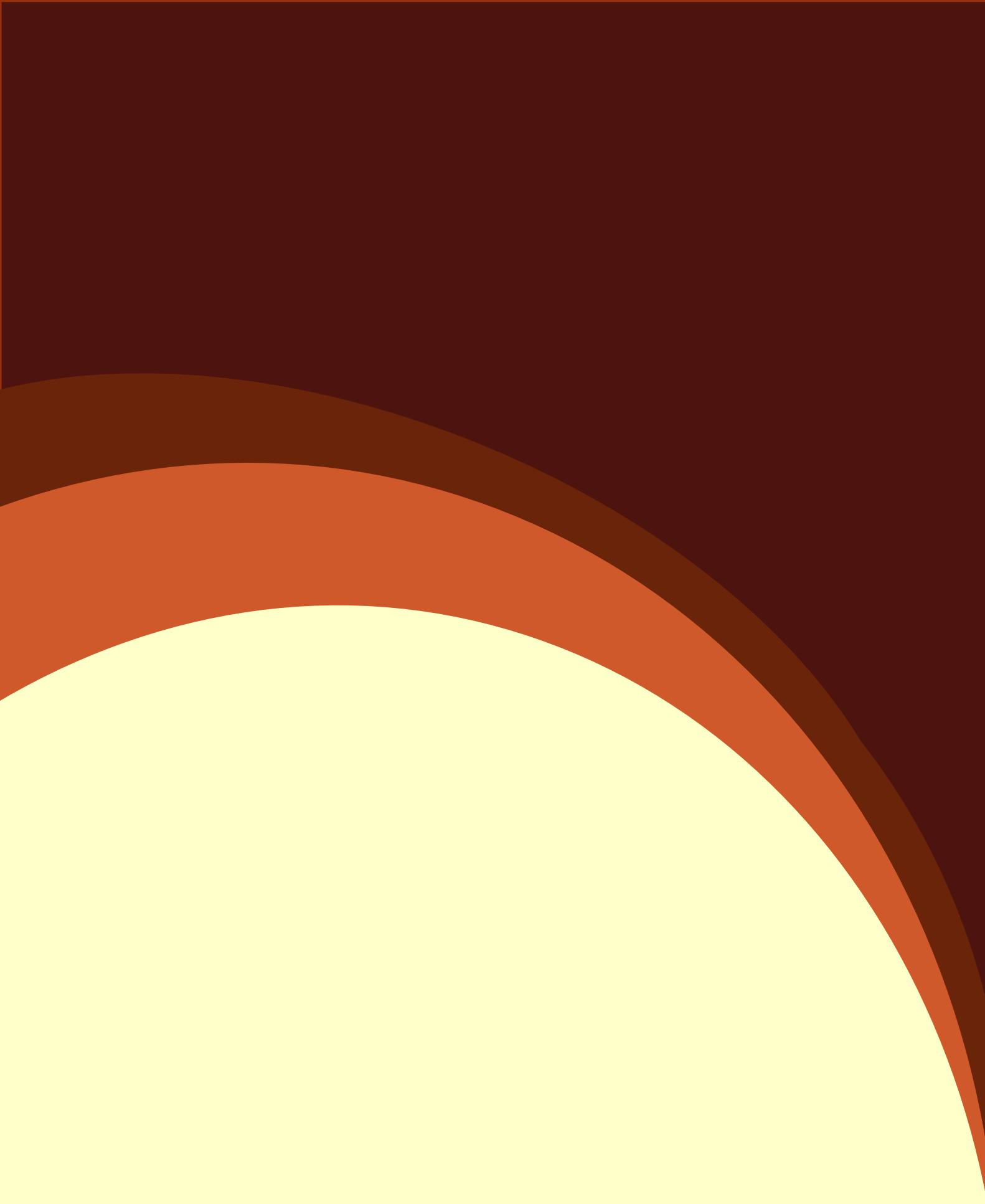
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RINGKASAN PENEMUAN

SUMMARY FINDINGS



RINGKASAN PENEMUAN

PERKHIDMATAN PENGINAPAN

PENUNJUK UTAMA

	<u>2010</u>	<u>2009</u>	<u>Perubahan (%)</u>
Bilangan pertubuhan	3,129	2,362	32.5
Nilai output kasar (RM juta)	9,825	9,037	8.7
Nilai ditambah (RM juta)	5,556	5,065	9.7
Jumlah pekerja	110,535	104,645	5.6
Gaji & upah dibayar (RM juta)	1,934	1,793	7.8
Nilai harta tetap (RM juta)	21,918	22,108	(0.9)
Jumlah bilik	182,781	165,245	10.6

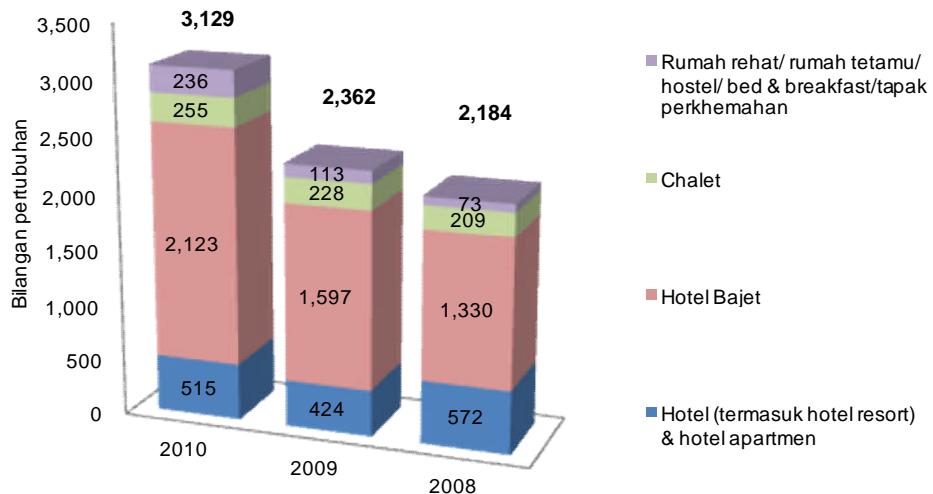
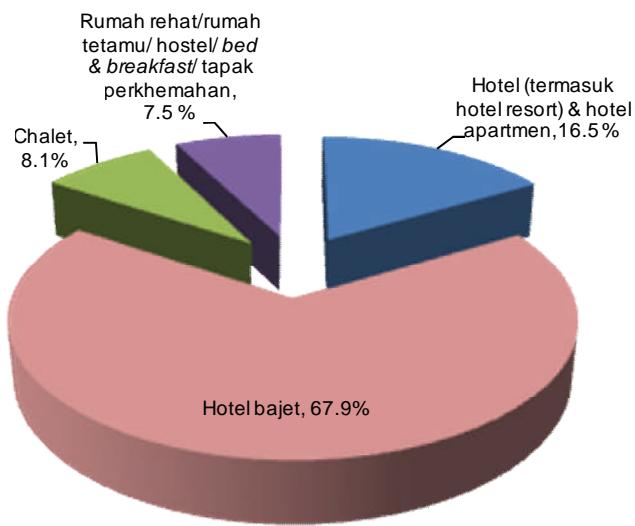
1. PENDAHULUAN

Laporan ini membentangkan perangkaan perkhidmatan penginapan bagi tahun rujukan 2010 yang diperoleh daripada Banci Ekonomi 2011. Perkhidmatan penginapan terdiri daripada lima segmen, iaitu hotel (termasuk hotel resort) & hotel apartmen, hotel bajet, chalet dan rumah rehat/ rumah tetamu/ hostel/ *bed & breakfast* dan tapak perkhemahan. Perbandingan penunjuk utama untuk benci tahun rujukan 2009 adalah seperti yang ditunjukkan di atas.

Penemuan ini menunjukkan bahawa jumlah pertubuhan penginapan telah meningkat kepada 3,129 pertubuhan berbanding 2,362 pertubuhan pada tahun 2009. Ini merupakan peningkatan sebanyak 32.5 peratus.

Carta 1.1 dan 1.2 menunjukkan kadar dan pecahan peratus bilangan pertubuhan mengikut segmen. Hotel bajet menunjukkan peningkatan yang tinggi daripada 1,330 pada tahun 2008 kepada 2,123 pada tahun 2010 disebabkan tambahan hotel baru. Manakala segmen chalet dan rumah rehat/ rumah tetamu/ hostel/ *bed & breakfast* dan tapak perkhemahan juga menunjukkan sedikit peningkatan dalam jangka masa yang sama daripada 209 pada tahun 2008 kepada 228 pada tahun 2010.

RINGKASAN PENEMUAN

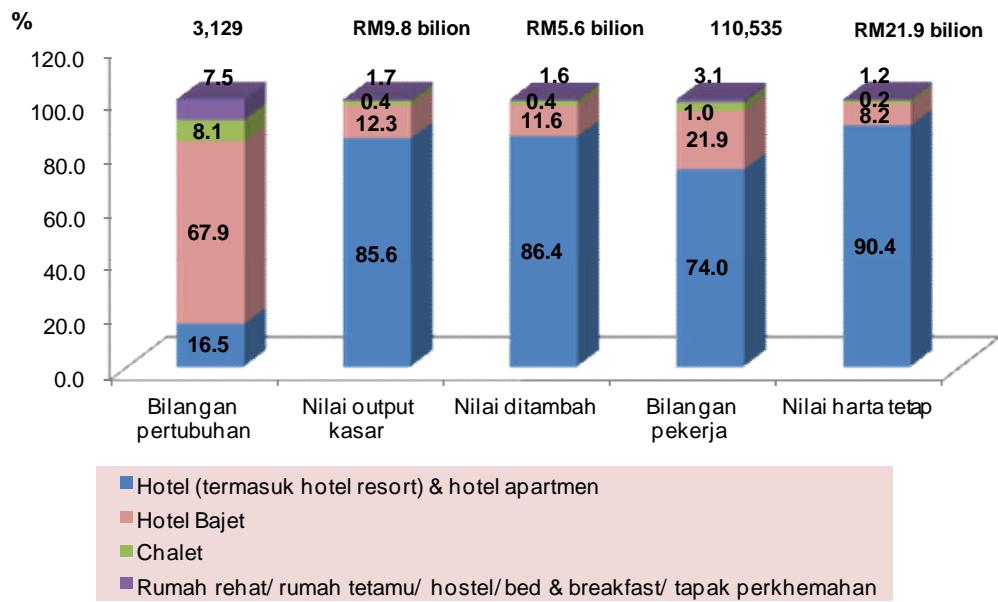
Carta 1.1 : Perkhidmatan penginapan : Jumlah pertubuhan 2008 - 2010**Carta 1.2 : Perkhidmatan penginapan : Pecahan peratus bilangan pertubuhan mengikut segmen, 2010**

2. PRESTASI PERKHIDMATAN PENGINAPAN

Carta 2.1 menunjukkan **nilai output kasar**, RM9.8 bilion yang dihasilkan pada tahun 2010, meningkat sebanyak 8.7 peratus berbanding 2009. Hotel (termasuk hotel resort) & hotel apartmen mencatatkan nilai output kasar tertinggi iaitu RM8.4 bilion atau 85.6 peratus, diikuti oleh hotel bajet, RM1.2 bilion atau 12.3 peratus, chalet RM168.8 juta atau 1.7 peratus dan rumah rehat/ rumah tetamu/ hostel/ bed & breakfast dan tapak perkhemahan, RM40.4 juta atau 0.4 peratus. **Nilai ditambah** iaitu output kasar tolak kos input yang dicatatkan adalah berjumlah RM5.6 bilion.

RINGKASAN PENEMUAN

Carta 2.1: Peratus taburan penunjuk utama mengikut segmen dalam perkhidmatan penginapan, 2010

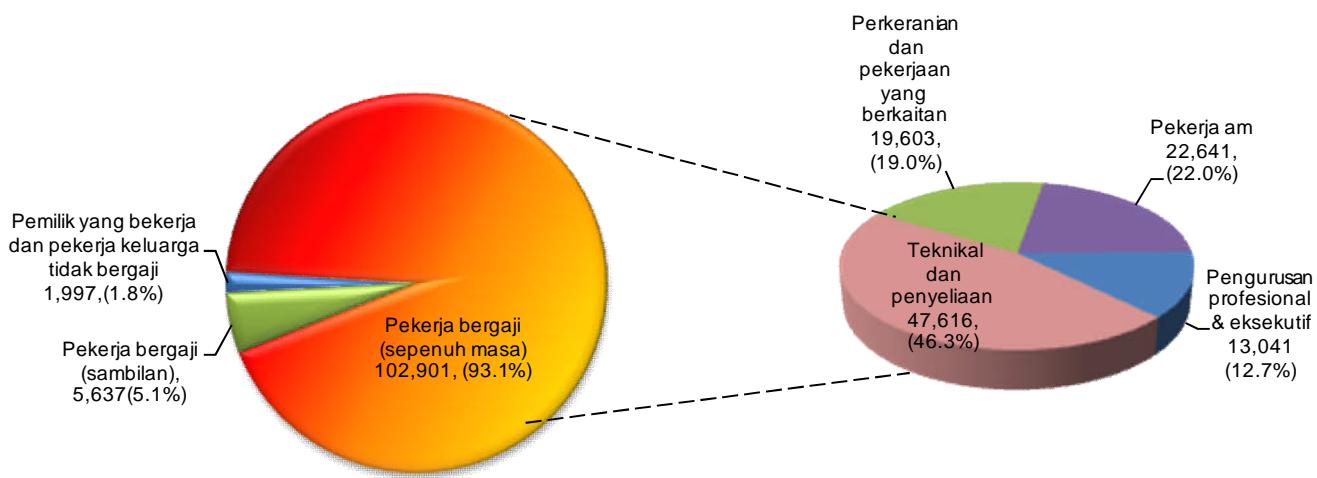


Nilai harta tetap yang dimiliki pada tahun 2010 adalah berjumlah RM21.9 bilion turun sebanyak 0.9 peratus berbanding dengan RM22.1 bilion pada tahun 2009. Hotel (termasuk hotel resort) & hotel apartmen memiliki nilai harta tetap tertinggi bernilai RM19.8 bilion atau 90.4 peratus, diikuti oleh hotel bajet bernilai RM1.8 bilion atau 8.2 peratus. Nilai harta tetap yang dimiliki oleh kedua-dua segmen penginapan ini merangkumi 98.6 peratus daripada keseluruhan industri penginapan.

Bilangan pekerja yang terlibat adalah berjumlah 110,535 orang, meningkat sebanyak 5.8 peratus berbanding 2009. Industri penginapan melibatkan pekerja sepenuh masa seramai 102,901 orang atau 93.1 peratus dan 5,637 orang atau 5.1 peratus adalah pekerja sambilan. Di samping itu, terdapat juga 1,997 orang atau 1.8 peratus pemilik yang bekerja, rakan niaga yang aktif dan pekerja keluarga tidak bergaji yang terlibat dalam industri ini. Kategori pekerja teknikal dan penyeliaan mempunyai jumlah pekerja sepenuh masa tertinggi dengan menyumbangkan 47,616 orang atau 46.3 peratus (Carta 2.2).

RINGKASAN PENEMUAN

Carta 2.2: Jumlah pekerja mengikut kategori pekerja, 2010



Jumlah gaji & upah yang dibayar kepada pekerja adalah berjumlah RM1.9 bilion pada tahun 2010. Purata gaji tahunan bagi setiap pekerja adalah RM17,819, iaitu 4.0 peratus lebih tinggi berbanding 2009. Pekerja yang terlibat dalam hotel (termasuk hotel resort) & hotel apartmen menerima purata gaji & upah tahunan yang tertinggi dalam industri ini iaitu sebanyak RM19,566 (Jadual 2.1).

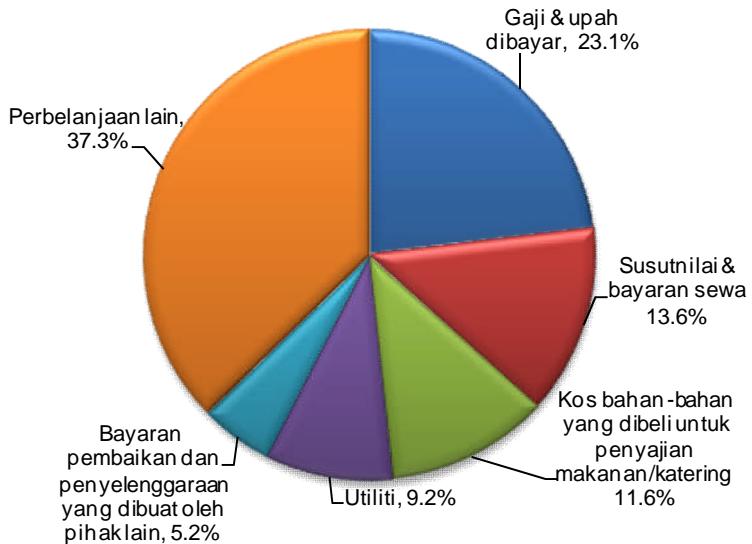
Jadual 2.1: Gaji & upah dan purata gaji tahunan mengikut segmen dalam perkhidmatan penginapan, 2010

Industri	Bilangan pekerja	(%)	Pekerja bergaji	(%)	Gaji & upah dibayar (RM juta)	(%)	Purata gaji setahun diterima setiap pekerja (RM)
							(RM)
Hotel (termasuk hotel resort) & hotel apartmen	81,794	74.0	81,763	75.3	1,600	82.7	19,566
Hotel bajet	24,211	21.9	22,740	21.0	23	14.7	12,486
Chalet	3,465	3.1	3,232	3.0	41	2.1	12,591
Rumah rehat/rumah tetamu/hostel/ bed & breakfast/tapak perkhemahan	1,065	1.0	803	0.7	10	0.5	11,980
Jumlah	110,535	100.0	108,538	100.0	1,934	100.0	17,819

Gaji & upah adalah perbelanjaan terbesar yang ditanggung oleh industri perkhidmatan penginapan. Ia menyumbang sebanyak 23.1 peratus daripada jumlah perbelanjaan mengurus bagi industri ini. Seterusnya, adalah susutnilai & bayaran sewa diikuti oleh kos bahan-bahan untuk penyajian makanan/ katering (11.6%), utiliti (9.2%) dan bayaran pembaikan dan penyelenggaraan yang dibuat oleh pihak lain (5.2%). Kelima-lima komponen ini membentuk 62.7 peratus daripada jumlah perbelanjaan dalam industri penginapan (Carta 2.3).

RINGKASAN PENEMUAN

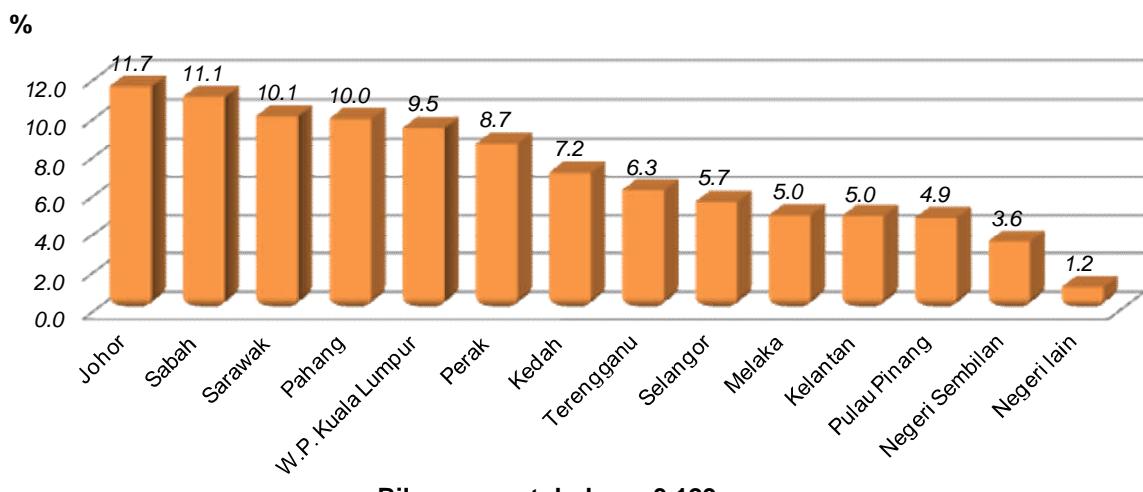
Carta 2.3: Komponen utama perbelanjaan dalam perkhidmatan penginapan , 2010



3. PRESTASI MENGIKUT NEGERI

Bilangan tertinggi pertumbuhan penginapan terdapat di Johor iaitu 365 pertubuhan atau 11.7 peratus. Ini diikuti oleh Sabah dan Sarawak dengan masing-masing mencatatkan sebanyak 348 pertubuhan atau 11.1 peratus dan 317 pertubuhan atau 10.1 peratus. Secara kumulatifnya, lima negeri ini telah menyumbangkan separuh daripada bilangan pertubuhan dalam subsektor ini. (Carta 3.1)

Carta 3.1: Peratus taburan bilangan pertubuhan mengikut negeri, 2010

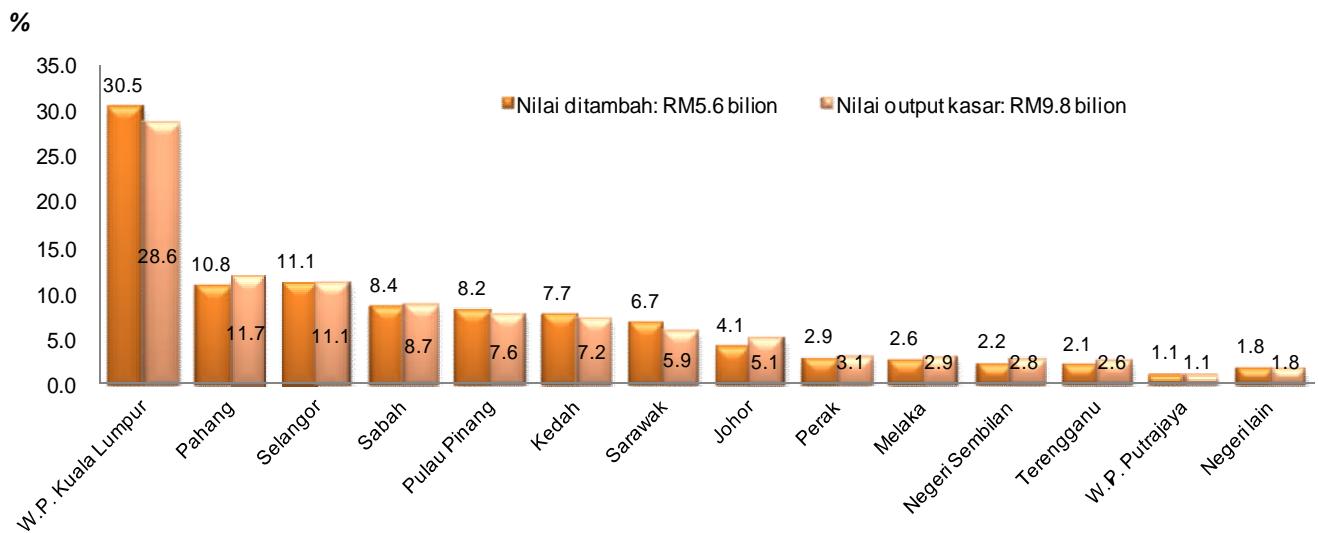


*Nota: Merujuk kepada W.P. Putrajaya, W.P. Labuan dan Perlis

RINGKASAN PENEMUAN

Carta 3.2 di bawah membandingkan nilai output kasar dan nilai ditambah mengikut negeri. W.P. Kuala Lumpur mencatatkan peratusan nilai output kasar dan nilai ditambah tertinggi, diikuti oleh Pahang dan Selangor. Ketiga-tiga negeri utama merekodkan hampir 51.4 dan 52.4 peratus daripada jumlah keseluruhan output kasar dan nilai ditambah. Sementara negeri lain secara terkumpul menyumbang hanya 1.8 peratus daripada nilai output kasar dan nilai ditambah (Carta 3.2).

Carta 3.2 : Peratus taburan nilai output kasar dan nilai ditambah mengikut negeri, 2010



*Negeri lain merujuk kepada Kelantan, W.P. Labuan dan Perlis

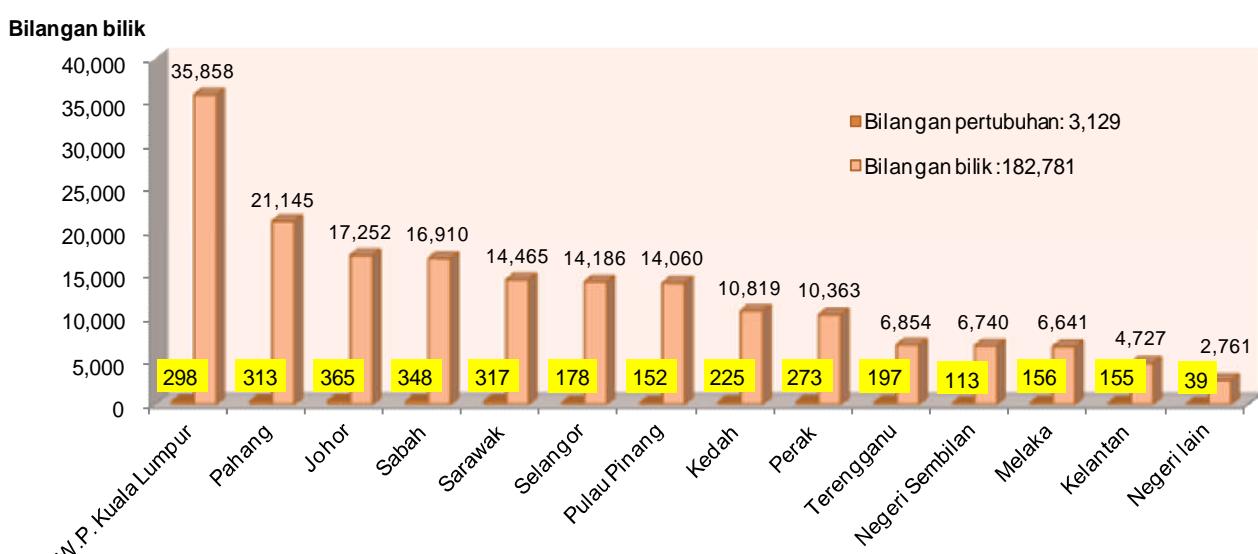
4. BILANGAN BILIK

Maklumat banci mencatatkan terdapat 182,781 bilik pada 2010, meningkat 10.6 peratus berbanding 2009 165,245 bilik direkodkan. Analisis menunjukkan bahawa pertubuhan baru bagi tahun 2010 mempunyai purata 23 bilik dan ini sebahagian besarnya ialah hotel bajet.

Carta 4.1 menunjukkan taburan peratusan penginapan dan bilangan bilik mengikut negeri. WP Kuala Lumpur mencatatkan bilangan bilik tertinggi yang ditawarkan dengan jumlah 35,858 bilik, diikuti oleh Pahang dengan 21,145 bilik dan Johor, 17,252 bilik. Bagi Sabah dan Sarawak, jumlah bilik yang ditawarkan pada tahun 2010 adalah berjumlah 31,375 bilik.

RINGKASAN PENEMUAN

Carta 4.1: Peratus bilangan pertubuhan dan bilik mengikut negeri, 2010

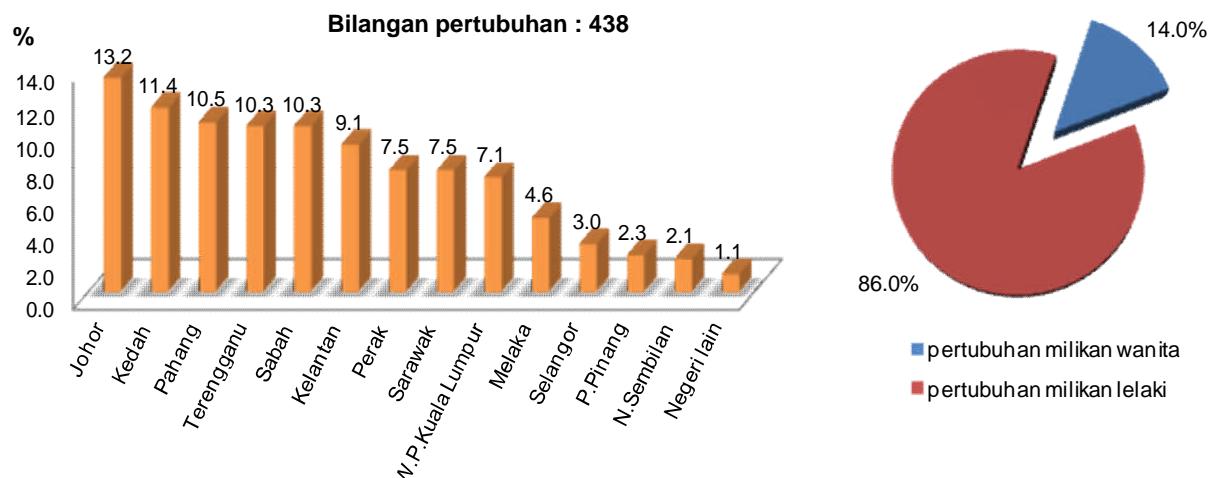


*Nota: Negeri lain merujuk kepada W.P Putrajaya, W.P Labuan dan Perlis

5. PERTUBUHAN MILIKAN WANITA

Pertubuhan milikan wanita dalam industri penginapan hanya mencatatkan 438 pertubuhan atau 14.0 peratus berbanding 86.0 peratus milikan lelaki. Carta 5.1 menunjukkan pecahan pertubuhan milik wanita mengikut negeri. Johor mempunyai bilangan tertinggi pertubuhan milikan wanita dengan 13.2 peratus, diikuti oleh Kedah, 11.4 peratus dan Pahang 10.5 peratus. (Carta 5.1).

Carta 5.1: Peratus taburan pertubuhan milikan wanita mengikut negeri, 2010

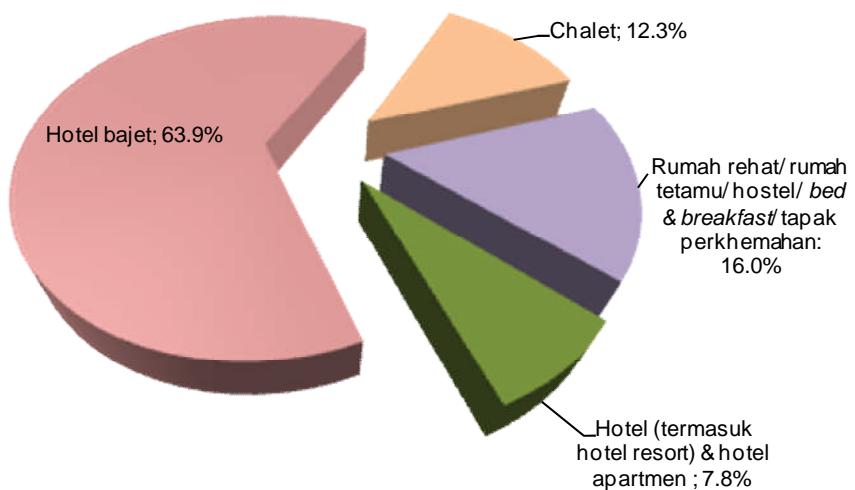


*Nota: Negeri lain merujuk kepada W.P Labuan dan Perlis

RINGKASAN PENEMUAN

Berdasarkan hasil banci, kebanyakannya pertubuhan milikan wanita didominasi oleh segmen hotel bajet dengan 63.9 peratus, diikuti oleh rumah rehat/ rumah tetamu/ hostel/ *bed & breakfast* dan tapak perkhemahan sebanyak 16.0 peratus. Seterusnya adalah chalet dengan 12.3 peratus manakala hotel (termasuk hotel resort) & hotel apartmen hanya merekodkan 7.8 peratus hakmilik wanita. (Carta 5.2).

Carta 5.2: Peratus taburan pertubuhan milikan wanita mengikut industri, 2010



SUMMARY FINDINGS**ACCOMMODATION SERVICES****KEY INDICATORS**

	<u>2010</u>	<u>2009</u>	<u>Change (%)</u>
Number of establishments	3,129	2,362	32.5
Value of gross output ((RM million))	9,825	9,037	8.7
Value added (RM million)	5,556	5,065	9.7
Total employment	110,535	104,645	5.6
Salaries & wages (RM million)	1,934	1,793	7.8
Value of fixed assets (RM million)	21,918	22,108	(0.9)
Number of rooms	182,781	165,245	10.6

1. INTRODUCTION

This report presents statistics on accommodation services for reference year 2010 compiled from the Economic Census 2011. Accommodation services are grouped into five segments, namely hotels (including resort hotels) & apartment hotels, budget hotels, chalets and rest houses/guest houses/ hostels/ bed & breakfast and camping grounds. Comparative key indicators for the census of reference year 2009 are shown above.

These findings indicate that the total number of accommodation establishments increased to 3,129 establishments from 2,362 establishments in 2009. This represents an increase of 32.5 per cent.

Charts 1.1 and 1.2 show the proportion and percentage distribution of number of establishments by segment. Budget hotels showed a substantial increase from 1,330 in 2008 to 2,123 in 2010, due to the addition of new hotels. The chalets and rest houses/guest houses/ hostels/ bed & breakfast and camping grounds segment also showed a slight increase over the same period from 209 in 2008 to 255 in 2010.

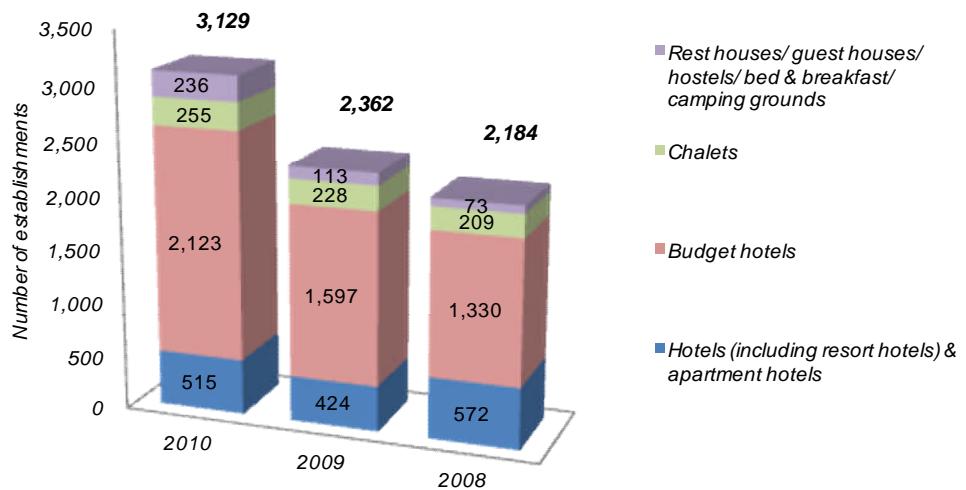
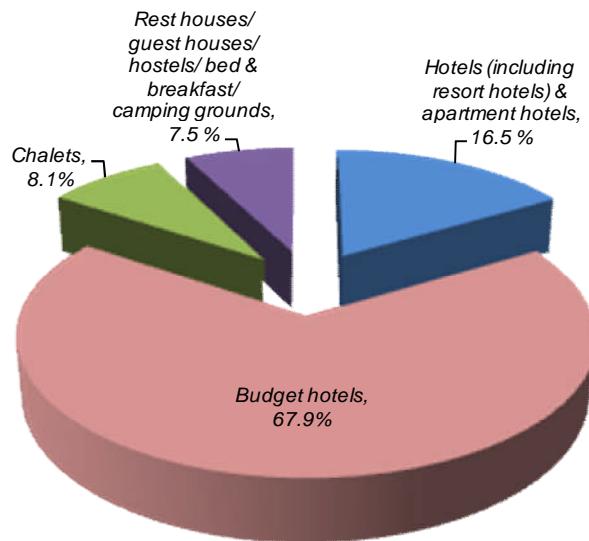
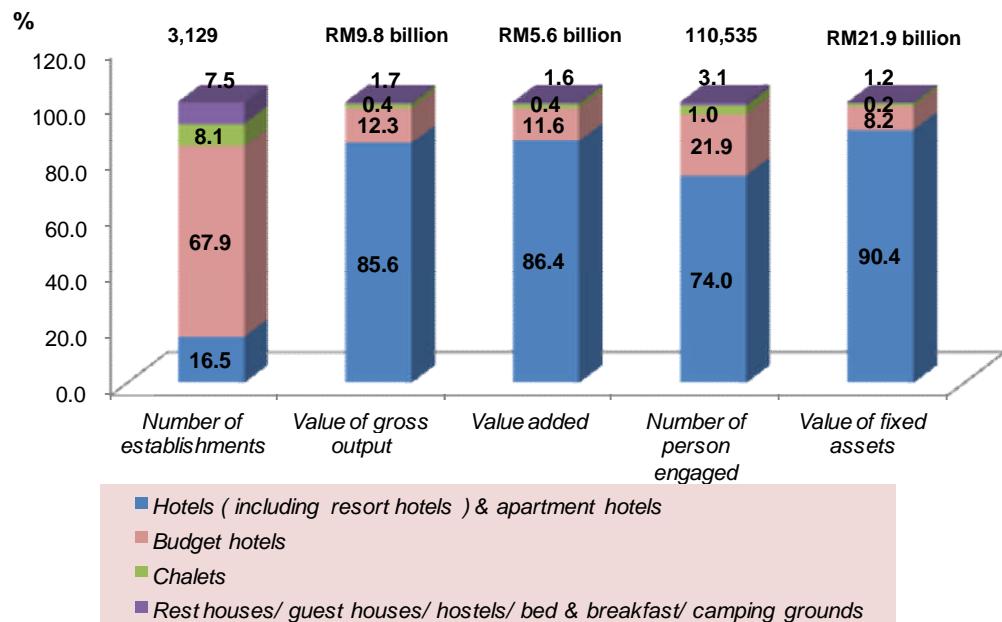
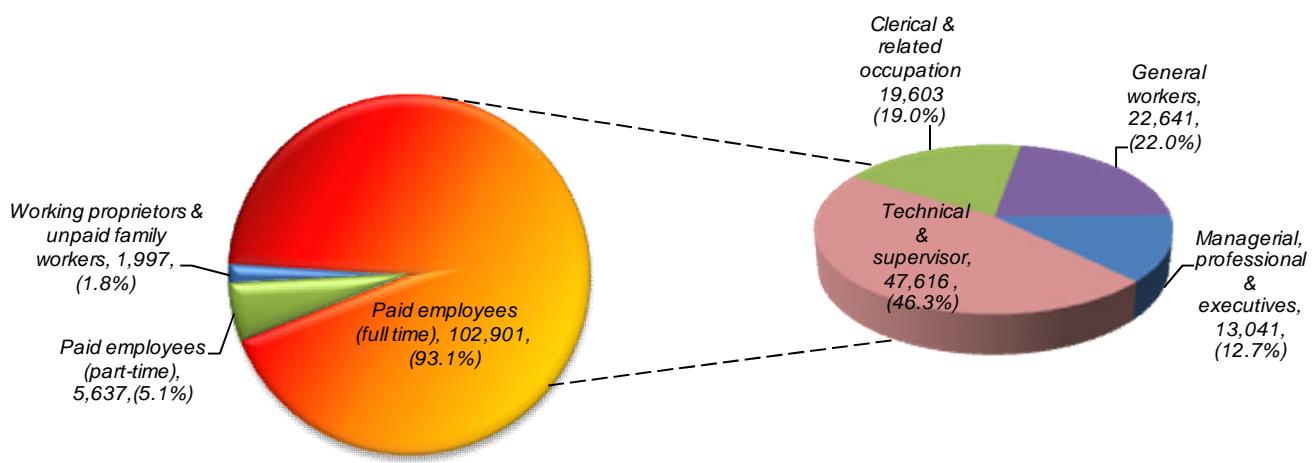
SUMMARY FINDINGS**Chart 1.1 : Accommodation services : Total number of establishments, 2008 - 2010****Chart 1.2 : Accommodation services : Percentage distribution of number of establishments by segment, 2010****2. PERFORMANCE OF ACCOMMODATION SERVICES**

Chart 2.1 shows the **value of gross output** generated in 2010 was RM9.8 billion, an increase of 8.7 per cent as compared to 2009. Hotels (including resort hotels) & apartment hotels recorded the highest value of gross output with RM8.4 billion or 85.6 per cent, followed by budget hotels, RM1.2 billion or 12.3 per cent, chalets RM168.8 million or 1.7 per cent and rest houses/ guest houses/ hostels/ bed & breakfast and camping grounds, RM40.4 million or 0.4 per cent. **Value added** which is gross output minus cost of input was RM5.6 billion.

SUMMARY FINDINGS**Chart 2.1: Percentage distribution of key indicators by segment in accommodation services, 2010**

Value of fixed assets owned in 2010 was RM21.9 billion, a marginal decline of 0.9 per cent as compared to RM22.1 billion in 2009. Hotels (including resort hotels) & apartment hotels owned the highest value of fixed assets worth RM19.8 billion or 90.4 per cent, followed by budget hotels RM1.8 billion or 8.2 per cent. The value of fixed assets owned by these two accommodation segments represented 98.6 per cent of the total fixed assets in the accommodation industry.

Total number of persons engaged was recorded at 110,535 persons, representing a growth of 5.8 per cent compared to 2009. The accommodation industry engaged 102,901 persons or 93.1 per cent of paid full-time employees while 5,637 persons or 5.1 per cent were paid part-time employees. In addition, there were 1,997 persons or 1.8 per cent categorised as working proprietors, active business partners and unpaid family workers engaged in this industry. Technical and supervisory employees constituted the highest number of paid full-time employees, 47,616 persons or 46.3 per cent (Chart 2.2).

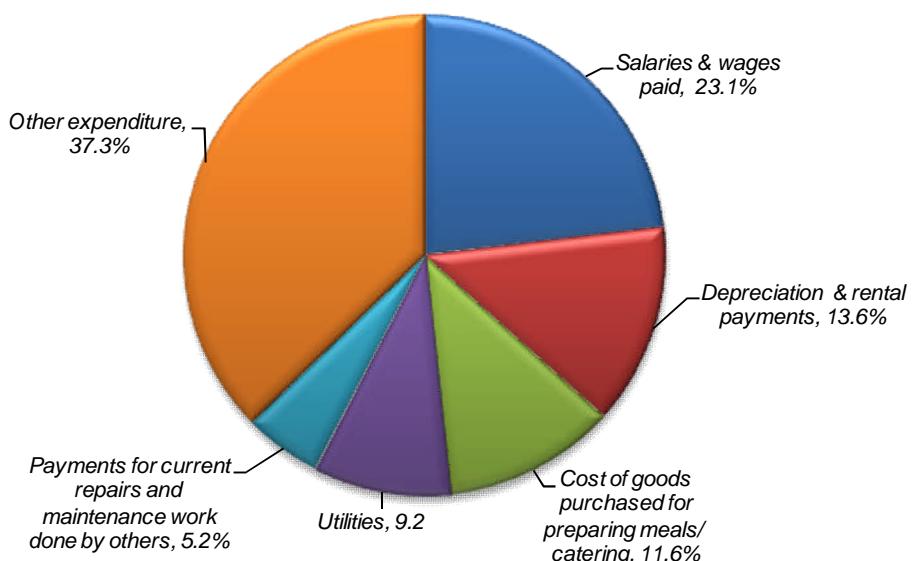
SUMMARY FINDINGS**Chart 2.2: Total number of persons engaged by category of workers, 2010**

Total salaries & wages paid to employees was RM1.9 billion in 2010. The average annual salary per employee was RM17,819, which was 4.0 per cent higher as compared to 2009. Employees engaged in hotels (including resort hotels) & apartment hotels received an average annual salary of RM19,566, the highest within the industry (Table 2.1).

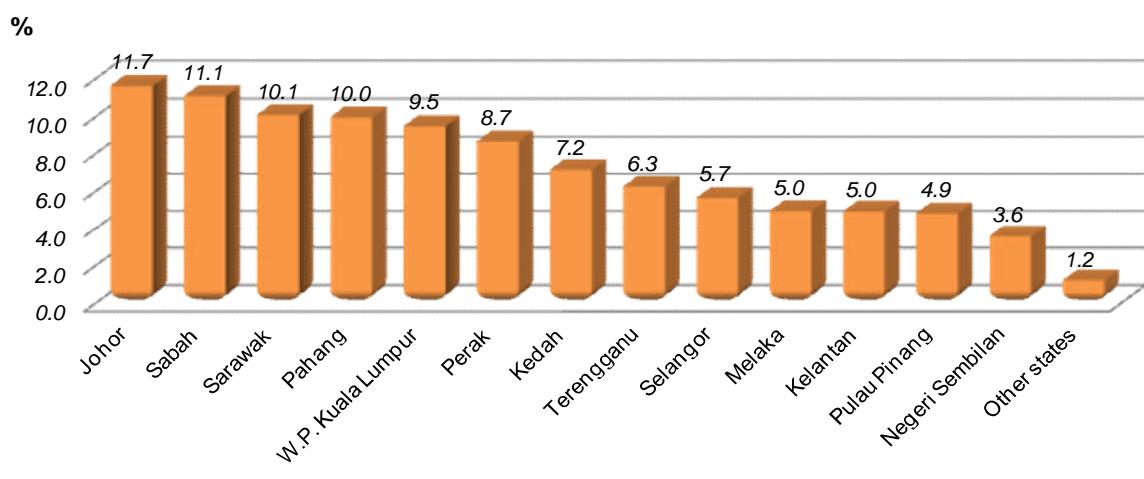
Table 2.1: Salaries & wages and average salary by segment in accommodation services, 2010

Industry	Number of persons engaged	(%)	Paid employees	(%)	Salaries & wages paid (RM million)	(%)	Average annual salary per employee (RM)
Hotels (including resort hotels) & apartment hotels	81,794	74.0	81,763	75.3	1,600	82.7	19,566
Budget hotels	24,211	21.9	22,740	21.0	23	14.7	12,486
Chalets	3,465	3.1	3,232	3.0	41	2.1	12,591
Rest houses/guest houses/hostels/bed & breakfast/camping grounds	1,065	1.0	803	0.7	10	0.5	11,980
Total	110,535	100.0	108,538	100.0	1,934	100.0	17,819

Salaries & wages paid was the largest expense item accounting for 23.1 per cent of the total operating expenditure incurred by this industry. Depreciation & rental payments were the next largest business costs followed by purchase of goods for preparing meals/ catering (11.6 per cent), utilities (9.2 per cent) and payments for current repairs and maintenance work done by others (5.2 per cent). These five components constituted 62.7 per cent of the total expenditure in the accommodation industry (Chart 2.3).

SUMMARY FINDINGS**Chart 2.3: Main components of expenditure in accommodation services, 2010****3. PERFORMANCE BY STATE**

The highest number of accommodation establishments was found in Johor with 365 establishments or 11.7 per cent. This was followed by Sabah and Sarawak which accounted for 348 establishments or 11.1 per cent and 317 establishments or 10.1 per cent respectively. Together with Pahang and W.P Kuala Lumpur, these five states cumulatively accounted about half of the total establishments (Chart 3.1).

Chart 3.1: Percentage distribution of number of establishments by state, 2010

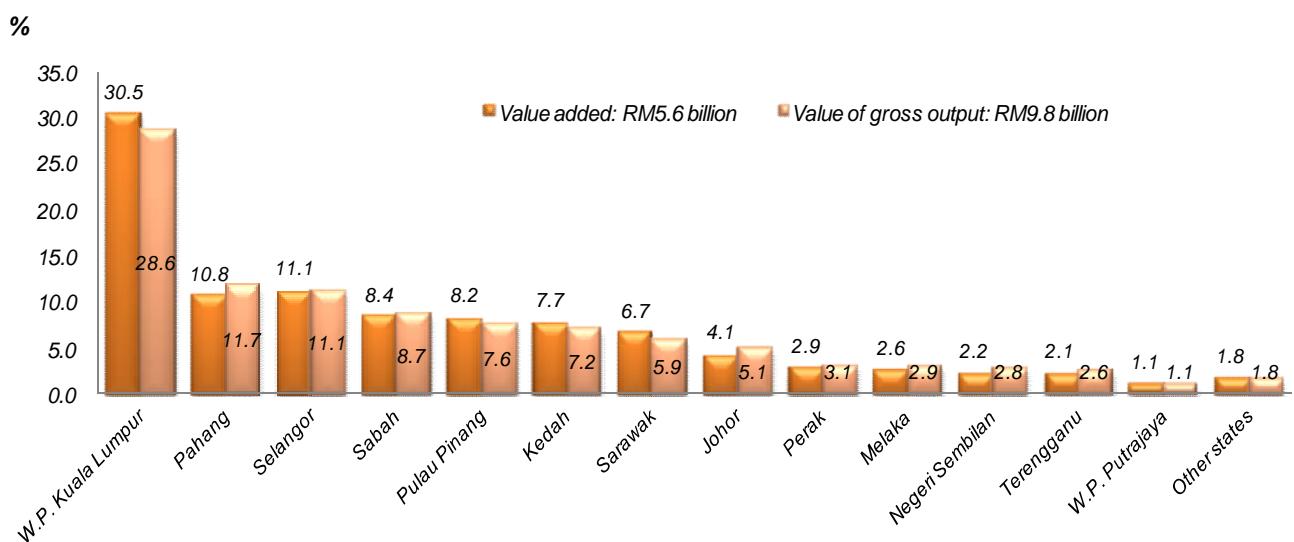
Number of establishments: 3,129

*Notation: Other states refer to W.P. Putrajaya, W.P. Labuan and Perlis

SUMMARY FINDINGS

Chart 3.2 below compares the percentage distribution of value of gross output and value added by state. W.P. Kuala Lumpur recorded the highest percentage value of gross output and value added, followed by Pahang and Selangor. These three main states constituted almost 51.4 and 52.4 per cent of gross output & value added. Meanwhile the category, other states accounted only 1.8 per cent to value of gross output and value added (Chart 3.2).

Chart 3.2: Percentage distribution of value of gross output and value added by state, 2010

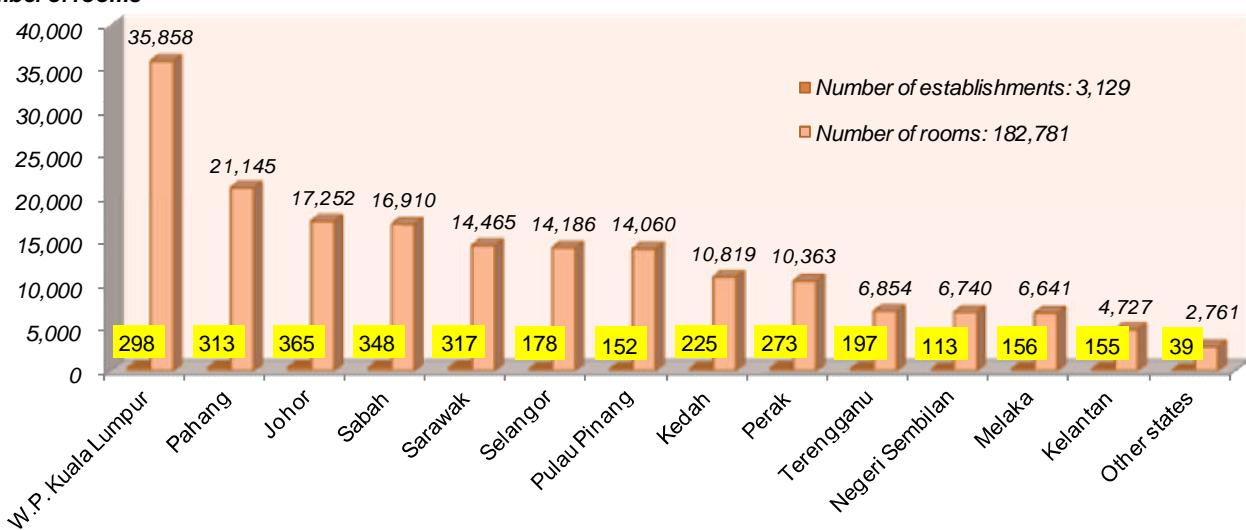


*Notation: Other states refer to Kelantan, W.P. Labuan and Perlis

4. NUMBER OF ROOMS

The census data indicated that 182,781 rooms were available in 2010, implying a 10.6 per cent increase as compared to 2009 where 165,245 rooms were recorded. This analysis shows that new establishments in 2010 had an average of about 23 rooms and these were mainly the budget hotels.

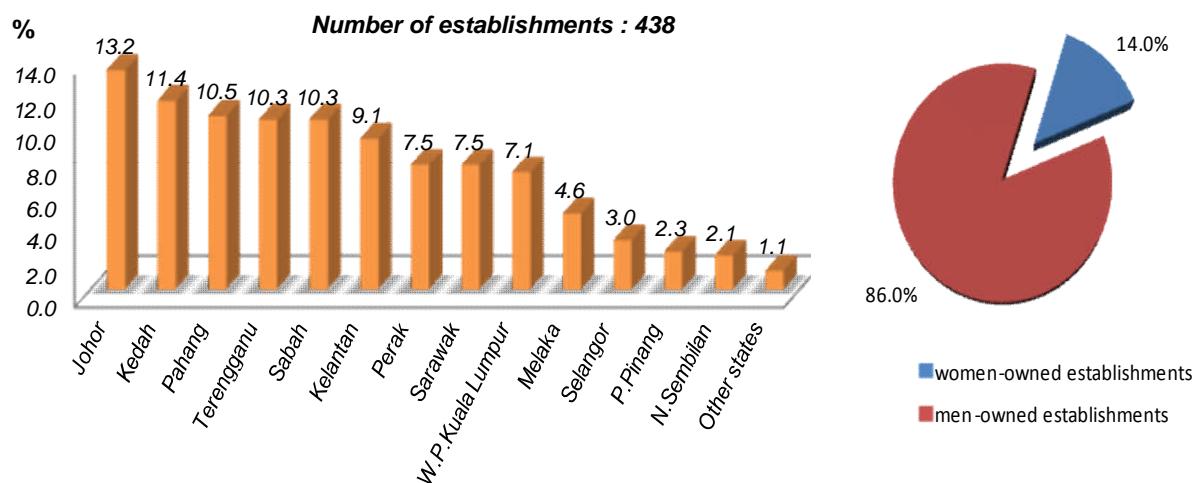
Chart 4.1 shows the percentage distribution of number of establishments and number of rooms by state. W.P Kuala Lumpur recorded the highest number of rooms available with 35,858 rooms, followed by Pahang with 21,145 rooms and Johor, 17,252 rooms. In Sabah and Sarawak, the total number of rooms available in 2010 was 31,375 rooms.

SUMMARY FINDINGS**Chart 4.1: Accommodation services : Number of establishments and rooms by state, 2010****Number of rooms**

*Notation: Other states refer to W.P Putrajaya, W.P Labuan and Perlis

5. WOMEN - OWNED ESTABLISHMENTS

Women-owned establishments in the accommodation industry recorded only 438 establishments or 14.0 per cent compared to 86.0 per cent operated by men. Chart 5.1 shows the breakdown of women-owned establishments by state. Johor had the highest number of women-owned establishments with 13.2 per cent, followed by Kedah, 11.4 per cent and Pahang 10.5 per cent. (Chart 5.1).

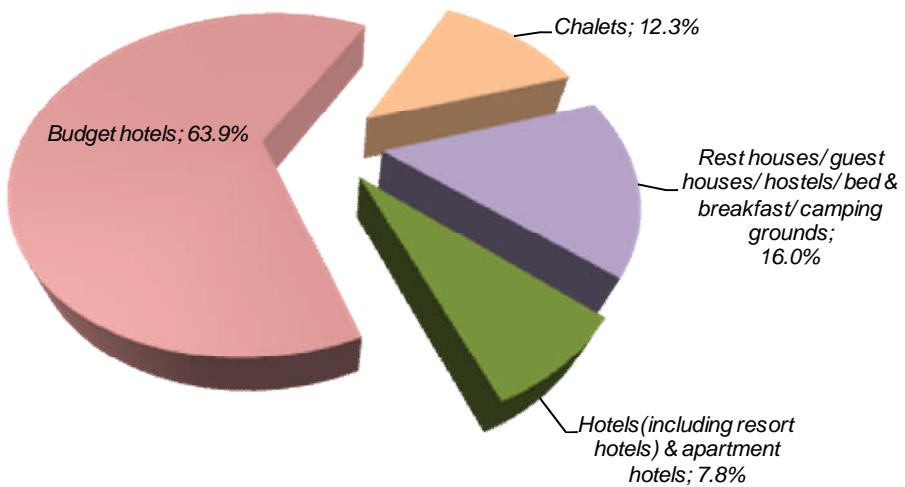
Chart 5.1: Percentage distribution of woman-owned establishments by state, 2010

*Notation: Other states refer to W.P Labuan and Perlis

SUMMARY FINDINGS

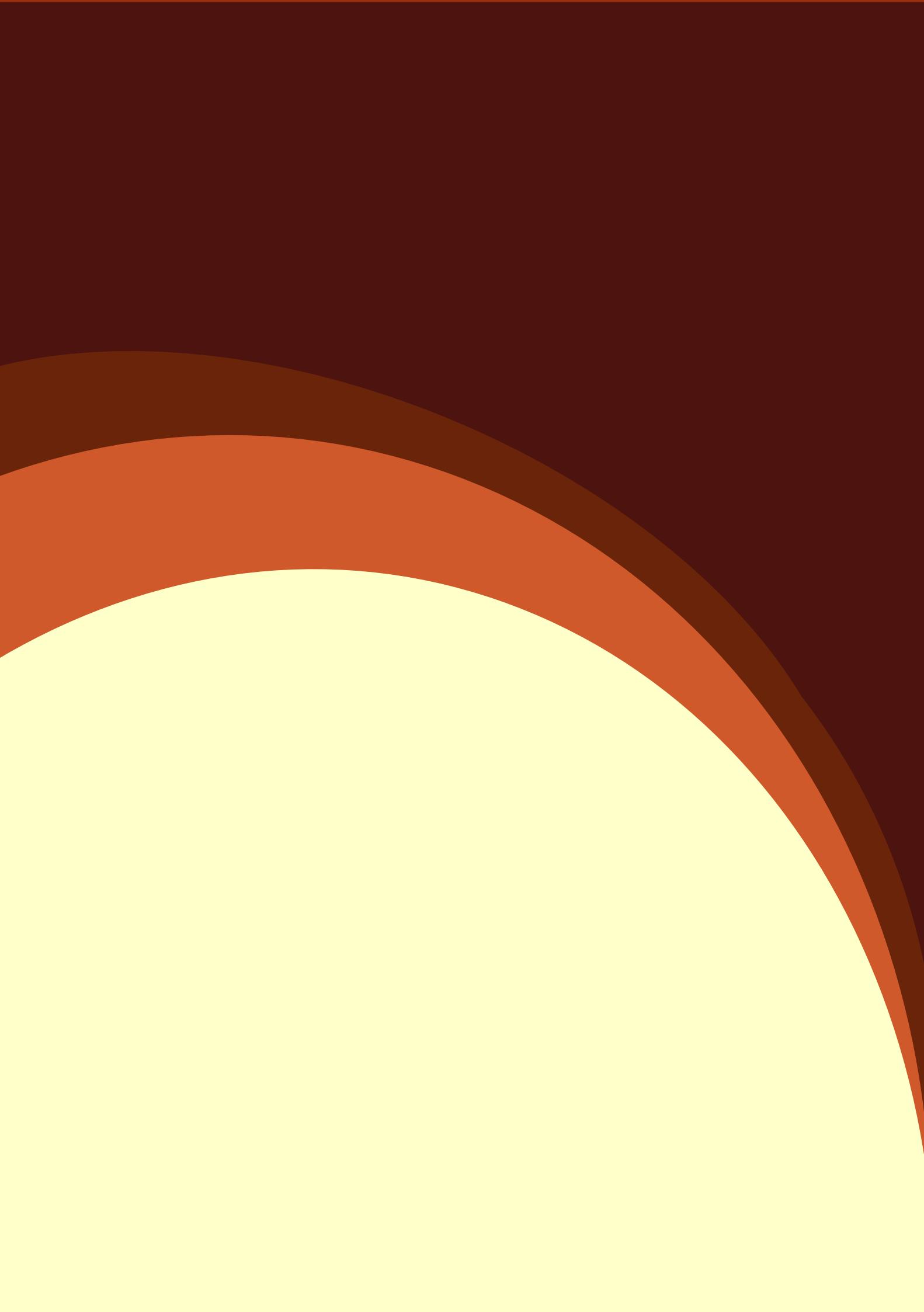
From the census results, most of women-owned establishments were concentrated in budget hotels with 63.9 per cent, followed by rest houses/ guest houses/ hostels/ bed & breakfast and camping grounds, 16.0 per cent. Next was the chalets with 12.3 per cent and only 7.8 per cent of women-owned businesses operated in hotels (including resort hotels) & apartment hotels (Chart 5.2).

Chart 5.2: Percentage distribution of women-owned establishments by industry, 2010



NOTA TEKNIKAL

TECHNICAL NOTES



NOTA TEKNIKAL

Pendahuluan	Laporan ini memuatkan data perkhidmatan penginapan bagi tahun rujukan 2010. Data tersebut dikumpul dan disusun daripada Banci Ekonomi yang dilaksanakan pada tahun 2011.
Objektif	Objektif utama Banci ini adalah untuk mengumpul maklumat berkaitan pertumbuhan, struktur, profil dan perangkaan utama bagi subsektor ini untuk membantu kerajaan dalam perancangan pembangunan dan penggubalan dasar. Data yang diperoleh digunakan dalam penyusunan akaun negara, jadual input output, indeks perkhidmatan dan kajian tertentu. Maklumat tersebut juga digunakan oleh ahli ekonomi, ahli akademik dan pihak swasta serta individu bagi tujuan membuat unjuran dan analisis ekonomi.
Kuasa perundangan	Banci ini dilaksanakan di bawah Akta Perangkaan 1965 (Disemak 1989) . Seksyen 5 di bawah akta ini menghendaki mana-mana pertubuhan yang beroperasi di Malaysia untuk memberikan maklumat sebenar atau anggaran terbaik kepada Jabatan. Mengikut Akta ini, kandungan soal selidik adalah sulit dan hanya angka agregat diterbitkan.
Skop dan liputan	Banci ini meliputi pertubuhan berdaftar yang terlibat dalam aktiviti perkhidmatan penginapan yang merangkumi hotel (termasuk hotel resort) & hotel apartmen, hotel bajet, chalet, rumah rehat/ rumah tetamu/ hostel/ <i>bed & breakfast</i> , tapak perkhemahan, tanah kenderaan, taman treler dan jenis penginapan yang lain di seluruh Malaysia.
Konsep dan definisi	Definisi perkhidmatan penginapan yang diguna pakai dalam penerbitan ini berasaskan kepada Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Ver. 1.0.

Perkhidmatan penginapan

Penginapan merujuk kepada penyediaan tempat penginapan jangka pendek berbayar, sama ada dibuka kepada orang awam atau terhad kepada ahli sebuah pertubuhan tertentu. Ianya tidak termasuk penyewaan tempat tinggal berperabot jangka panjang yang dikelaskan dalam Hartanah.

NOTA TEKNIKAL

(i) Hotel (termasuk hotel resort)

Hotel merupakan pertubuhan yang menyediakan penginapan jangka pendek terutamanya kepada pelancong. Hotel juga menyediakan kemudahan sampingan seperti restoran, kolam renang dll. Sesetengah hotel mempunyai kemudahan konferensi dan menggalakkan kumpulan kerja untuk mengadakan konvensyen dan bermesyuarat di lokasi mereka. Pengkelasan hotel (termasuk resort) adalah berdasarkan penarafan 3 bintang dan ke atas mengikut sistem pengkelasan dikeluarkan oleh Kementerian Pelancongan Malaysia.

(ii) Hotel bajet

Hotel bajet merujuk kepada penginapan yang mempunyai kemudahan yang terhad berbanding hotel. Kebiasaannya hotel bajet tidak mempunyai bankuet, dewan persidangan, kolam renang, gymnasium, sauna kemudahan permainan (*outdoor* dan *indoor*) dan sebagainya. Pengkelasan hotel bajet adalah berdasarkan penarafan 2 bintang ke bawah atau mengikut pengkelasan Orkid yang dikeluarkan oleh Kementerian Pelancongan Malaysia.

(iii) Hotel apartmen

Merupakan pangsapuri atau rumah eksklusif yang dilengkapi dengan perabot. Kebiasaannya hotel apartmen mempunyai lebih ruang, keselesaan dan privasi berbanding hotel.

(iv) Chalet

Chalet merujuk kepada konsep premis penginapan yang mana binaannya menggunakan kayu dan dibina secara berasingan. Kebiasaannya chalet dibina di kawasan pelancongan seperti di tepi pantai dan pergunungan.

(v) Rumah rehat/ rumah tetamu/ hostel/ bed & breakfast/ tapak perkhemahan, taman kenderaan dan taman treler

Rumah rehat/ rumah tetamu merujuk kepada rumah persendirian yang telah diubah secara **eksklusif** untuk tetamu menginap.

Hostel menyediakan penginapan jangka pendek kepada pelajar atau pengembara. Kemudahan yang disediakan adalah katil, bilik air dan ruang menunggu secara berkongsi. Bilik persendirian jarang disediakan. Bayaran sewa hostel biasanya lebih murah berbanding hotel.

NOTA TEKNIKAL

Bed & breakfast merupakan pertubuhan yang dijalankan oleh pemilik rumah atau kenalan ahli keluarga yang menetap di rumah tersebut. Tetamu akan menginap di bilik tidur (private) pada waktu malamnya dan akan disediakan sarapan di sebelah paginya.

Penyediaan penginapan di tapak perkhemahan, taman treler, kem rekreasi, kem memancing dan memburu untuk pelawat yang menginap untuk tempoh masa yang singkat serta penyediaan tapak dan kemudahan untuk kenderaan rekreasi.

Tahun Banci Tahun banci merujuk kepada tahun pelaksanaan banci.

Tahun rujukan Tahun rujukan bagi banci ini adalah tahun takwim 2010. Pertubuhan yang mempunyai tahun kewangan yang berbeza daripada tahun takwim diminta menyediakan laporan mengikut tahun perakaunan atau kewangan yang meliputi sebahagian besar daripada tahun rujukan.

Metodologi Pengumpulan data meliputi pertubuhan yang menjalankan perkhidmatan penginapan di Malaysia. Banci ini dijalankan secara mel dengan menggunakan borang soal selidik. Responden diberi tempoh satu bulan untuk melengkap dan mengembalikan borang soal selidik tersebut kepada Jabatan ini. Selepas tempoh tersebut, kerja luar dijalankan untuk mendapatkan borang lengkap daripada pertubuhan yang tidak memberi jawapan.

Unit melapor Banci ini dilaksanakan dengan menggunakan pendekatan **pertubuhan**. Pertubuhan ditakrifkan sebagai "satu unit ekonomi yang bergiat dalam satu aktiviti di bawah penguasaan tunggal yang sah dan beroperasi di satu lokasi fizikal". Setiap pertubuhan diberikan klasifikasi industri yang berbeza berdasarkan aktiviti utamanya dan bukannya mengikut aktiviti syarikat induk. Bagi pertubuhan yang menjalankan pelbagai aktiviti, unit yang bergiat dalam aktiviti yang berasingan dalam satu lokasi yang sama terdiri daripada entiti pertubuhan yang berbeza. Oleh itu, setiap cawangan daripada organisasi yang mempunyai pelbagai cawangan di lokasi yang berbeza dari segi konsep dianggap sebagai pertubuhan yang berlainan. Pertubuhan berkenaan diminta memberikan penyata yang berasingan bagi setiap kegiatannya dari segi nilai.

Walau bagaimanapun, sekiranya dari segi praktis akaun disediakan secara berpusat yang sukar untuk memperoleh data yang berasingan bagi setiap unit atau cawangan, entiti atau enterpris ini akan dianggap sebagai satu unit pelapor dan dibenarkan mengemukakan soal selidik yang menggabungkan semua unit atau cawangannya.

NOTA TEKNIKAL

Jenis aktiviti perniagaan

Jenis aktiviti perniagaan merujuk kepada aktiviti utama dan sekunder. Aktiviti utama merujuk kepada aktiviti yang mana pertubuhan menumpukan sebahagian besar sumbernya atau yang memberikan sumbangan besar dari segi pendapatan. Klasifikasi industri pertubuhan dibuat berdasarkan aktiviti utama dan Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Ver.1.0. MSIC 2008 Ver. 1.0 yang diguna pakai adalah selaras dengan Piawaian Klasifikasi Industri Antarabangsa bagi Semua Aktiviti Ekonomi (ISIC), Semakan Ke-4, Pertubuhan Bangsa-Bangsa Bersatu, dengan pengubahsuaian untuk keperluan tempatan.

Taraf sah

Taraf sah organisasi sesebuah pertubuhan ditakrifkan seperti berikut:

(i) Hak milik perseorangan

Ia merujuk kepada perniagaan yang dimiliki oleh orang perseorangan dan dijalankan semata-mata untuk mendapatkan keuntungan. Pemilik mempunyai hak mutlak untuk mengendalikan urusan pertubuhannya.

(ii) Perkongsian

Merujuk kepada sekumpulan individu yang telah bersetuju untuk mengikat kontrak dan menjalankan perniagaan dengan matlamat untuk mendapat keuntungan. Perniagaan tersebut diuruskan oleh semua atau salah seorang daripada mereka yang bertindak mewakili semua pihak. Perkongsian perniagaan ini hendaklah mengandungi sekurang-kurangnya dua orang ahli dan tidak melebihi had maksimum dua puluh orang.

(iii) Syarikat sendirian berhad

Merujuk kepada sebuah perbadanan swasta yang ditubuhkan untuk menjalankan perniagaan dengan tujuan untuk mencari keuntungan. Saham dipegang secara tertutup oleh pemegang-pemegang saham yang mempunyai kawalan terhadap operasi syarikat. Ia didaftarkan dengan tanggungan berhad. Sesebuah syarikat sendirian berhad mempunyai Memorandum dan Artikel Persatuan sendiri, yang antara lain:

- (a) Menghadkan hak untuk memindahkan sahamnya;
- (b) Menghadkan bilangan pemegang sahamnya di antara dua hingga lima puluh orang (tidak termasuk pekerja syarikat itu dan bekas pekerja yang masih menjadi ahli);
- (c) Melarang sebarang pelawaan kepada orang ramai untuk membeli apa-apa saham atau debentur syarikat itu; dan
- (d) Melarang sebarang pelawaan kepada orang ramai supaya menyimpan wang di syarikat itu bagi sesuatu tempoh yang ditetapkan ataupun untuk dibayar bila dituntut, sama ada dengan faedah atau tidak.

NOTA TEKNIKAL

(iv) Syarikat awam berhad

Syarikat awam berhad juga merupakan sebuah perbadanan swasta yang ditubuhkan, dengan tanggungan berhad, oleh sekurang-kurangnya dua orang untuk menjalankan perniagaan dengan tujuan mencari keuntungan. Saham syarikat awam berhad ini dipegang secara terbuka dan bagi sesebuah syarikat yang disenaraikan di Bursa Malaysia, sahamnya boleh bertukar milik secara bebas. Syarikat tersebut dianggap sebagai entiti yang sah dan ditubuhkan mengikut Memorandum dan Artikel Persatuan.

(v) Koperasi

Ia merujuk kepada sesebuah persatuan sukarela yang bilangan ahlinya tidak terhad dan didaftarkan di bawah Akta Koperasi, 1993. Kumpulan wang yang ada adalah milik bersama untuk memenuhi keperluan ahlinya.

(vi) Perbadanan awam

Ia merujuk kepada sebuah perbadanan yang ditubuhkan di bawah Akta Khas Parlimen atau Dewan Perundangan Negeri.

(vii) Pertubuhan persendirian tidak mencari keuntungan

Ia merujuk kepada syarikat tanpa saham yang ditubuhkan dengan tanggungan berhad. Kebanyakan syarikat ini terdiri daripada pertubuhan kebajikan, keagamaan, pendidikan, kesihatan, kebudayaan, rekreasi dan pertubuhan yang memberikan perkhidmatan sosial dan kemasyarakatan kepada isi rumah. Perkhidmatan diberikan secara percuma atau pada harga yang tidak melebihi kos perkhidmatan (subsidi). Sebarang keuntungan yang diperoleh dilabur semula ke dalam pertubuhan berkenaan.

(viii) Lain-lain

Ia merujuk kepada semua pertubuhan lain yang tidak termasuk di mana-mana kategori yang tersebut di atas.

Pertubuhan milikan wanita

Ia merujuk kepada pertubuhan yang memiliki sekurang-kurangnya 51 peratus pemilikan ekuiti yang dipegang oleh wanita ATAU pemegang saham terbesar adalah wanita dan pertubuhan diuruskan oleh wanita ATAU Pengarah Urusan atau Ketua Pengarah Eksekutif adalah wanita yang memiliki sekurang-kurangnya 10 peratus ekuiti.

NOTA TEKNIKAL

Struktur hak milik

Struktur hak milik sesebuah pertubuhan dikelaskan mengikut taraf residen pemilik/pemilik-pemilik modal berbayar terbesar (melebihi 50%) dan bukannya mengikut taraf kewarganegaraan mereka. Dalam kes di mana setiap pihak (Residen Malaysia dan Bukan Residen Malaysia) memegang bilangan saham yang sama banyak dalam perniagaan berkenaan, maka pertubuhan tersebut telah dikelaskan di bawah ‘Hak Milik Bersama’.

Residen Malaysia ialah individu, enterpris atau organisasi lain yang lazimnya terletak di Malaysia untuk jangka masa sekurang-kurangnya satu tahun. Cawangan dan anak syarikat asing yang didaftarkan dan diperbadankan di Malaysia adalah dianggap sebagai bukan residen Malaysia.

Bukan residen Malaysia ialah individu, enterpris atau organisasi lain yang lazimnya terletak di negara lain selain Malaysia. Cawangan dan anak syarikat milik residen Malaysia di luar negara dianggap sebagai residen Malaysia.

Nilai harta tetap

Harta merujuk kepada harta tetap. Ia meliputi semua barang, baru atau terpakai, ketara atau tidak ketara yang mempunyai hayat produktif lebih daripada setahun. Ia termasuk tanah, bangunan dan struktur, alat pengangkutan, komputer dan peralatan periferal, perisian komputer, peralatan mesin dan lain-lain, serta perabot dan pemasangan lain. Nilai harta pembuka dan penutup bagi tahun rujukan 2010 adalah berdasarkan nilai buku akaun. Pembelian, pindaan dan pembaikan besar atau perbelanjaan modal pada tahun berkenaan dikira pada nilai sebenar yang dibayar. Nilai aset yang dijual dalam tahun semasa juga dikira pada nilai sebenar.

Perbelanjaan modal

Merujuk kepada pembelian harta dan kos pindahan dan pembaikan besar kepada harta sepanjang tahun rujukan.

Jumlah pekerja

Jumlah pekerja meliputi orang yang diambil bekerja pada bulan **Disember atau pada tempoh pembayaran gaji terakhir** pada tahun rujukan. Bilangan orang yang bekerja dikategorikan seperti berikut:

(i) Pemilik yang bekerja dan rakan niaga yang aktif

Kategori ini merujuk kepada semua pemilik perseorangan dan rakan niaga sambilan atau sepenuh masa, yang bekerja dengan aktif dalam pertubuhan. Justeru itu, ia tidak termasuk rakan niaga yang tidak aktif.

(ii) Pekerja keluarga tidak bergaji

Kategori ini meliputi semua ahli isi rumah pemilik pertubuhan yang melaksanakan kerja tertentu (sepenuh masa atau sambilan) dan bekerja sekurang-kurangnya satu pertiga daripada waktu bekerja biasa yang diamalkan oleh pertubuhan berkenaan tanpa mendapat bayaran secara ‘regular’ sama ada dalam bentuk wang tunai atau mata benda bagi kerja yang dilakukan.

NOTA TEKNIKAL

Biasanya pekerja berkenaan mendapat makanan, tempat tinggal dan bantuan lain sebagai sebahagian daripada ahli isi rumah pemilik dan terus mendapatnya sama ada ia bekerja atau tidak di dalam pertubuhan itu.

(iii) Pekerja sepenuh masa

Ia merujuk kepada semua pekerja bergaji yang bekerja sekurang-kurangnya 6 jam sehari dan 20 hari sebulan.

(iv) Pekerja sambilan

Ia merujuk kepada semua pekerja bergaji yang bekerja kurang daripada 6 jam sehari dan / atau kurang daripada 20 hari sebulan.

Gaji dan upah dibayar	Gaji & upah yang dibayar merujuk kepada pembayaran tunai, termasuk yang dibayar bonus, komisen, bayaran lebih masa, elaun kos sara hidup dan elaun-elaun lain yang dibayar kepada semua pekerja bergaji dalam tempoh tahun rujukan. Sementara caruman pekerja kepada Kumpulan Wang Simpanan Pekerja (KWSP) dan Pertubuhan Keselamatan Sosial (PERKESO) turut dimasukkan, manakala caruman oleh majikan dikecualikan . Elaun kepada pemilik yang bekerja, rakan niaga yang bekerja dan pekerja keluarga tidak bergaji juga dikecualikan .
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Nilai output kasar

Nilai output kasar ditakrifkan dengan memasukkan perkara berikut:

- Pendapatan daripada perkhidmatan yang diberikan
- + Nilai jualan (daripada barang/ bahan yang dibeli untuk dijual semula tanpa melalui proses selanjutnya)
- Kos barang yang dijual (barang/ bahan yang dibeli untuk dijual semula tanpa melalui proses selanjutnya)
- + Pendapatan daripada penginapan, jualan makanan dan minuman (termasuk catering), perkhidmatan telekomunikasi, pusat kesihatan/ spa, perkhidmatan padang golf, aktiviti rekreasi dan tempat persidangan (pameran, mesyuarat, konferens dan konvensyen)
- + Pendapatan dari perkhidmatan pengurusan
- + Pendapatan daripada sewa
- + Perbelanjaan modal ke atas binaan sendiri
- Stok awal barang
- + Stok akhir barang
- + Cukai perkhidmatan/ bayaran perkhidmatan yang diterima
- + Semua output lain (seperti cukai hiburan yang diterima, pendapatan yang diterima kerana membaiki peralatan/ mesin pertubuhan lain dan lain-lain)

NOTA TEKNIKAL

Nilai input kasar

Kos input ditakrifkan dengan memasukkan unsur berikut:

- Nilai bahan dan bekalan yang digunakan (termasuk bayaran pengangkutan, cukai dan duti yang dibayar)
- + Kos kerja perkhidmatan yang dibuat oleh orang lain (seperti pembaikan dan penyelenggaraan)
- + Kuasa elektrik dan air yang dibeli
- + Nilai bahan pembakar dan pelincir yang digunakan
- + Kos bahan yang dibeli untuk penyajian makanan
- + Semua kos input lain yang digunakan (seperti percetakan, R&D, pembelian perkhidmatan pengangkutan, perbelanjaan perjalanan, hiburan, pengiklanan, bayaran guaman, bayaran pos, bayaran pengurusan, bayaran sewaan, dll.)

Nilai ditambah

Nilai ditambah adalah tambahan kepada nilai barang dan perkhidmatan yang dikeluarkan oleh sesebuah pertubuhan. Nilai ditambah diperoleh daripada perbezaan antara nilai output kasar dengan input perantaraan.

Pembundaran

Penjumlahan dan campuran komponen-komponen mungkin berbeza dengan jumlah besar di dalam jadual-jadual dalam penerbitan ini disebabkan pembundaran angka.

Huruf ringkas

Huruf ringkas berikut telah digunakan di dalam keseluruhan penerbitan:

- tiada
- RM Ringgit Malaysia
- t.t.t.l. tidak terkelas di tempat lain
- }
- cantum
- cth. contoh

TECHNICAL NOTE

Introduction

This report provides information on accommodation services for reference year 2010. The data were collected and compiled from the Economic Census conducted in 2011.

Objective

The main objective of this census is to collect information pertaining to growth, structure, profile and principal statistics of this subsector to assist the government in development planning and formulation of policies. The data are also used for the compilation of national accounts, input-output tables, index of services and specific studies. In addition, the results are used by economists, academicians, private sectors and individuals for economic analysis and projections.

Legal authority

*The census was conducted under the provisions of the **Statistics Act 1965 (Revised 1989)**. Section 5 of this Act requires all establishments operating in Malaysia to provide actual information or best estimates to the Department. The Act stipulates that the contents of individual returns are **confidential** and only aggregated figures are published.*

Scope and coverage

The census covered all registered establishments engaged in the accommodation services including hotels (including resort hotels), budget hotels, apartment hotels, chalets, rest houses/ guest houses, hostels, bed & breakfast, camping ground, recreational vehicle parks, trailer parks and other types of accommodation in Malaysia.

Concepts and definitions

The definition of accommodation services adopted in this publication is based on the recommendations of the Malaysia Standard Industrial Classification (MSIC) 2008 Ver. 1.0.

Accommodation services

Accommodation refers to the provision on a fee of short-term lodging, whether open to the general public or restricted to members of a particular organisation. It excludes rental of long-term furnished accommodation which is classified in Real Estate.

(i) Hotels (including resort hotels)

Hotels (including resort hotels) refer to establishments that provide short-term accommodation especially for tourists and travellers. Hotels also provide services such as restaurants, swimming pools and convention facilities for groups to organise conventions and meetings. The classification of a hotel (including resort) is based on 3 star and above in line with the rating systems used by Ministry of Tourism.

TECHNICAL NOTE

(ii) Budget hotels

Budget hotels refer to accommodation that provides limited facilities compared to hotels. Generally budget hotels do not provide banquet, conference hall, swimming pool, gymnasium, sauna, games facilities (outdoor and indoor) and others. The classification of budget hotels are based on 2 star and below or Orchid rating in line with the rating systems used by Ministry of Tourism.

(iii) Apartment hotels

It is a fully furnished and exclusive apartment or house. An apartment normally provides more space, comfortable and privacy compared to a hotel.

(iv) Chalets

Chalets refer to the concept of living accommodation which is constructed using wood and built separately. Normally chalets are built in tourist areas such as beaches and mountains.

(v) Rest houses/ guest houses/ hostels/ bed & breakfast/ camping grounds, recreational vehicle parks and trailer parks

A rest houses / guest houses is a private home which has been converted for the exclusive use of guest accommodation.

Hostels provide short term accommodation to students or travellers. Facilities provided are bed with shared common bathrooms and lounge rooms. Private rooms are often unavailable. Rental on hostel are usually less expensive than hotels.

A bed & breakfast is a lodging typically operated by a house owner (s) or members of their family who live there. Guests will be accommodated at night in private bedrooms and breakfast is served in the morning.

Provision of accommodation in campgrounds, trailer parks, recreational camp, fishing and hunting camps for short stay visitors. Also provision of space and facilities for recreational vehicles.

Census year Census year refers to the year in which a census was conducted.

Reference year The reference period of the census was the calendar year 2010. Establishments whose accounting year differed from calendar year were asked to report according to the accounting year covering the major part of the reference year.

Methodology The census was conducted by area listing. Information was canvassed through field enumeration. Respondents were interviewed by officers or supervisory staff involved directly.

TECHNICAL NOTE

Reporting unit

The census was conducted on an **establishment** basis. An establishment is defined as “an economic unit that engaged in one activity, under a single legal entity and operating in a single physical location”. Each establishment was assigned an industry classification based on its principal activity and not to that of its parent company.

In the case of a multi-activity entity, units engaged in separate activities in the same location constituted distinct establishments. Thus, each branch of a multi-branch organisation at a different location was conceptually treated as a different establishment. The establishment was requested to give separate returns for each activity in terms of value. However, if in practice, the accounts were centrally kept such that it was not possible to obtain separate data for each individual unit or branch, that entity or enterprise was treated as a single reporting unit and allowed to submit a consolidated questionnaire covering all units or branches.

Type of business

Type of business activity refers to both principal and secondary activities. The principal activity refers to the activity to which the establishment devoted most of its resources or activity which contributes the largest income. Secondary activities are those incidental or ancillary to the principal activity. The industry classification of the establishment is based on the principal activity and is in accordance to the Malaysia Standard Industrial Classification (MSIC)2008 Ver. 1.0. The MSIC 2008 Ver.1.0 conforms to the International Standard Industrial Classification of All Economic Activities (ISIC), Revision 4, United Nations, with modifications to suit local conditions.

Legal organisation

The legal organisation of an establishment is defined as follows:

(i) Individual proprietorship

This refers to a business, owned and operated by one person for profit. The owner has the exclusive right to control the operations of the establishment.

(ii) Partnership

This refers to a group of individuals who agree to contract and to carry on a business with the objective of making a profit. The business is managed by all or any one acting for all parties. A trading partnership must comprise at least two members and should not exceed a maximum of twenty members.

TECHNICAL NOTE

(iii) Private limited company

Refers to a private corporation established to undertake a business with the objective of making a profit. The shares are closely held by shareholders of the corporation who have control over its operation. It is registered with limited liability. A private limited company has a Memorandum and Articles of Association, which among others:

- (a) restricts the right to transfer its shares;*
- (b) limits the number of its shareholders between two to fifty (not including employees of the company and past employees who are currently members);*
- (c) prohibits any invitation to the public to subscribe for any share or debenture of the company; and*
- (d) prohibits any invitation to the public to deposit money with the company for fixed periods or payable at call with or without interest.*

(iv) Public limited company

A public limited company is also a private corporation established, with limited liability, by a minimum of two persons to operate the business with the objective of making a profit. The shares in a public limited company are openly held and in the case of a company listed on the Bursa Malaysia, the shares are freely transferable. The company is regarded as a legal entity and is constituted by the Memorandum and Articles of Association.

(v) Co-operative

This refers to a voluntary association with unrestricted number of members and registered under the Co-operatives Act 1993. Funds are collectively owned to meet the needs of the members.

(vi) Public corporation

This refers to a corporation set up under a Special Act of Parliament or by the State Legislature.

(vii) Private non-profit making organisation

This is non-stock company set up with limited liability. It comprises mainly welfare, religious, educational, health, cultural, recreational and other organisations providing social and community services to households. These services are provided free of charge or at prices, which do not necessarily or fully cover the cost of providing such services (subsidy). Any profit made is reinvested in the organisation.

TECHNICAL NOTE

viii) Others

This refers to all other establishments, which do not fall under any of the categories mentioned above.

Women-owned establishment	Refers to the establishment with at least 51 percent and above of the equity held by a woman / women OR largest shareholder are woman and establishment run by woman OR the Managing Director or Chief Executive Officer is a woman that owns at least 10 per cent of the equity .
Ownership	The ownership of an establishment is classified by the residential status of the owner(s) of the majority (more than 50%) of the paid-up capital and not by their citizenship status. In instances where each party (Malaysian Resident and Non-Malaysian Resident) held equal shares in the business, the establishments were classified as 'Joint Ownership'.
	A Malaysian resident is any individual, enterprise or other organisation ordinarily domiciled in Malaysia for a period of at least one year. Malaysian registered branches and incorporated subsidiaries of foreign enterprises are regarded as Malaysian residents.
	A non-Malaysian resident is any individual, enterprise or other organisation ordinarily domiciled in a country other than Malaysia. Foreign branches and/or subsidiaries of Malaysian companies are regarded as non-Malaysian residents.
Value of fixed assets	Assets refers to fixed assets. It covers all goods, new or used, tangible or intangible that have a normal economic life span of more than one year. Included are land, buildings and structure, transport equipment, computer and peripheral equipment, other machinery equipment, computer software and furniture and fittings. Value of assets as at the beginning and end of 2010 was based on net book value. Purchases, alterations and major repairs or capital expenditure during the year were valued at actual costs incurred. Value of assets sold during the year refers to the realised value.
Capital expenditure	This refers to the purchases of assets and cost of alteration and major repair to assets during the reference year.
Number of persons engaged	Employment covers all persons engaged during December or the last pay period of the reference year. The number of persons engaged was classified under the following categories:

TECHNICAL NOTE

ii) Unpaid family workers

This category encompass all persons (full-time or part-time) in the household of any of the owners of the establishment who perform a specified job and work for a minimum of one third of the normal working time of the establishment but do not receive regular payment either in cash or in kind for the work done. Such workers generally receive food, shelter and other support as part of the household of an owner but this would continue whether they worked in the establishment or not.

(iii) Full-time employees

It refers to all paid workers who work for at least 6 hours a day and 20 days a month.

iv) Part-time employees

It refers to all paid workers who work for less than 6 hours a day and/ or less than 20 days a month.

Salaries & wages

Salaries & wages paid refer to cash payments, including bonuses, commissions, overtime wages, cost of living and allowances made to all employees during the reference year. While the employees' contributions to Employees' Provident Fund (EPF) and Social Security Organisation (SOCSO) are included, the employer's contributions are **excluded**. Allowances to working proprietors, working partners and unpaid family worker are also **not included**.

Value of gross output The value of gross output is defined to include the following elements:

Income from services rendered

- + Value of sales (from goods/ materials purchased for resale without further processing)
- Cost of goods sold (goods/ materials purchased for resale without undergoing further processing)
- + Receipts from accommodation, sales of meals and beverages (including catering), telecommunication services, health centre/spa, golf course service, recreation activities and event venue (exhibition, meetings, conference and conventions)

Income from management services

- + Rental Income
- + Capital expenditure on own construction
- Opening stock of goods

TECHNICAL NOTE

- + *Closing stock of goods*
- + *Service tax/ service charges received*
- + *All other output (such as entertainment duty received, amount received for repairs and maintenance carried out on other establishments' machinery and equipment, etc.).*

Intermediate input

The cost of input is defined to include the following elements:

Value of materials and supplies consumed (including transport charges incurred and taxes and duties paid)

- + *Cost of industrial work done by others (such as repairs and maintenance)*
- + *Electricity and water purchased*
- + *Value of fuels and lubricants consumed*
- + *Cost of goods purchased for catering*
- + *All other input costs (such as printing, R&D, purchase of transport services, traveling expenses, entertainment, advertising, legal fees, postage, management fees, rental, etc.).*

Value added

Value added is the increment to the value of commodities and services contributed by the establishment. This value is derived as the difference between the value of gross output and intermediate input.

Rounding

The sum of components may not add up to the totals in the tables presented in this publication due to rounding.

Abbreviation

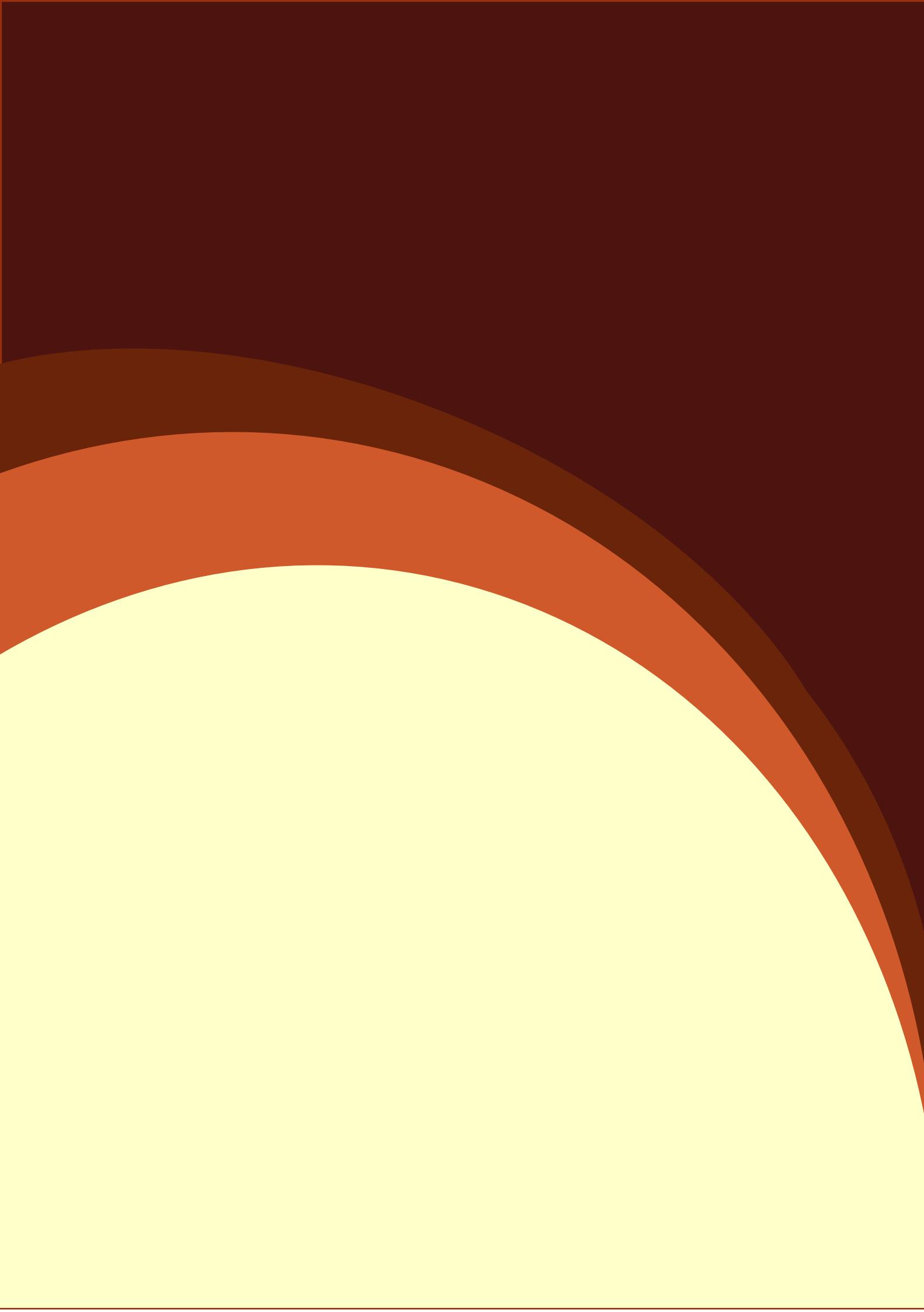
The following abbreviations have been used throughout the publication:

-	<i>nil</i>
RM	<i>Ringgit Malaysia</i>
n.e.c.	<i>not elsewhere classified</i>
}	<i>combined</i>
e.g.	<i>example</i>

1

PERKHIDMATAN PENGINAPAN

ACCOMMODATION SERVICES



Jadual 1.1: Perangkaan utama perkhidmatan penginapan, 2004-2010
Table 1.1: Principal statistics of accommodation services, 2004-2010

Ta hun Year	Bilangan perhubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total/number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid		Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year			
						Jumlah Total	Pemilik yang bekerja & pekerja keluarga tanpa gaji Working proprietors & unpaid family workers	Pekerja ber gaji Paid employees			
		(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)			
39	2010	3,129	9,824,596	4,268,988	5,555,608	110,535	1,997	102,901	5,637	1,934,059	21,917,908
	2009	2,362	9,036,664	3,971,355	5,065,309	104,645	1,495	96,483	6,667	1,793,374	22,108,043
	2008	2,184	8,863,477	3,773,792	5,089,685	100,972	1,412	94,242	5,318	1,775,711	20,911,540
	2007	2,144	8,444,667	3,595,514	4,849,153	103,444	1,513	96,167	5,764	1,682,507	19,327,628
	2006	2,095	7,401,523	3,154,139	4,247,384	99,650	1,460	93,432	4,758	1,570,533	18,738,318
	2005	2,068	7,047,038	3,025,153	4,021,885	99,093	1,469	93,566	4,058	1,515,953	17,571,205
	2004	2,028	5,931,984	2,539,348	3,392,636	91,301	1,606	84,488	5,207	1,280,912	16,629,016

Jadual 1.2: Perangkaan utama penginapan mengikut jenis perkhidmatan, 2010
 Table 1.2: Principal statistics of accommodation by type, 2010

Jenis perkhidmatan Type of services	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tarikh terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid		Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year
						Jumlah Total	Pemilik yang bekerja & pekerja keluarga Working proprietors & unpaid family workers	Pekerja bergaji Paid employees
		(RM'000)	(RM'000)	(RM'000)			Sepenuh masa Full-time	Sambilan masa Part-time
							(RM'000)	(RM'000)
Jumlah	3,129	9,824,596	4,268,988	5,555,608	110,535	1,997	102,901	5,637
<i>Total</i>							1,934,059	21,917,908
* Hotel (termasuk hotel resort & hotel apartmen <i>Hotels (including resort hotels & apartment hotels)</i>	515	8,412,139	3,612,610	4,799,529	81,794	31	77,643	4,120
40							1,599,802	19,817,872
* Hotel bajeet <i>Budget hotels</i>	2,123	1,203,184	556,494	646,690	24,211	1,471	21,562	1,178
Challet <i>Chalets</i>	255	168,779	82,001	86,778	3,465	233	2,985	247
Rumah rehat/rumah tetamu/ hostel/ bed & breakfast / tapak perkhembahan Resthouses/guest houses/ hostels/ bed & breakfast/ camping grounds	236	40,494	17,883	22,611	1,065	262	711	92
							9,620	44,060

* Statistik perkhidmatan penginapan yang dilaporkan ini diselarasarkan mengikut sistem pengkelasannya yang dikeluarkan oleh Kementerian Pelancongan Malaysia.
 The statistics on accommodation services reported in this publication is in line with the rating system used by the Ministry of Tourism, Malaysia.

Hotel (termasuk hotel resort) & hotel apartmen merujuk kepada premis penginapan yang diberi pengelasan 3 hingga 5 bintang.

Hotels (including resort hotels & apartment hotels) refers to the premise that given a classification of 3 to 5 star.

Hotel bajeet merujuk kepada premis penginapan yang diberi pengelasan 2 bintang ke bawah dan termasuk pengelasan orkid.

Budget hotels accommodation refers to the premise that given a classification of 2 stars and below including the classification of orchid.

Jadual 1.3: Perangkaan utama perkhematan penginapan mengikut negeri, 2010
 Table 1.3: Principal statistics of accommodation services by state, 2010

Negeri State	Bilangan per tubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah Total	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir		Caj & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year		
							Pemilik yang bekerja & pekerja keluarga tanpa gaji					
							Working proprietors & unpaid family workers	Pekerja bergaji Paid employees				
			(RM'000)	(RM'000)	(RM'000)		Sepenuh masa	Sambilan Part-time				
									(RM'000)	(RM'000)		
Jumlah Total	3,129	182,781	9,824,596	4,268,988	5,555,608	110,535	1,997	102,901	5,637	1,934,059		
Johor	365	17,252	499,718	271,348	228,370	7,478	215	6,964	299	121,739		
Kedah	225	10,819	706,589	279,522	427,067	8,450	145	7,851	454	144,081		
Kelantan	155	4,727	92,113	43,931	48,182	2,106	161	1,844	101	21,656		
Melaka	156	6,641	287,761	145,001	142,760	4,875	100	3,533	1,242	56,311		
Negeri Sembilan	113	6,740	273,819	151,901	121,918	3,913	72	3,586	255	57,223		
Pahang	313	21,145	1,150,395	552,896	597,499	12,618	272	12,012	334	206,155		
Pulau Pinang	152	14,060	747,503	293,670	453,833	7,535	86	7,185	264	155,474		
Perak	273	10,363	304,359	143,325	161,033	5,222	237	4,769	216	69,923		
Perlis	14	640	17,951	8,439	9,512	443	8	406	29	5,637		
Selangor	178	14,186	1,086,842	470,758	616,085	10,236	62	9,805	369	254,009		
Terengganu	197	6,854	251,036	135,050	115,985	4,439	183	3,929	327	56,721		
Sabah	348	16,910	850,978	382,280	468,698	12,878	184	11,879	815	169,128		
Sarawak	317	14,465	578,328	205,923	372,406	7,957	161	7,248	548	106,790		
W.P. Kuala Lumpur	298	35,858	2,807,848	1,115,652	1,692,196	20,638	102	20,152	384	475,058		
W.P. Labuan	21	1,083	63,821	22,620	41,201	806	9	797	-	10,888		
W.P. Putrajaya	4	1,038	105,536	46,673	58,863	941	-	941	-	23,265		

Jadual 1.4: Perangkaan utama perkhidmatan penginapan mengikut taraf sah, 2010
 Table 1.4: Principal statistics of accommodation services by legal organisation, 2010

Taraf sah Legal organisation	Bilangan per tubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input per antaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid		Nilai harta tetap yang dimiliki i pada akhir taahun Value of fixed assets owned as at end of year
						Jumlah Total / Working proprietors & unpaid family workers	Pemilik yang bekerja & pekerja keluarga Paid employees	
							(RM'000)	
Jumlah Total	3,129	9,824,596	4,268,988	5,555,608	110,535	1,997	102,901	5,637
							1,934,059	21,917,908
Hak milik perseorangan <i>Individual proprietorship</i>	1,208	456,989	196,709	260,280	8,972	1236	7,072	664
Perkongsian <i>Partnership</i>	505	196,811	79,085	117,726	4,610	761	3,552	297
Syarikat sendirian berhad <i>Private limited company</i>	1,378	8,555,964	3,691,491	4,864,473	90,044	-	85,435	4,609
Syarikat awam berhad <i>Public limited company</i>	23	608,037	299,259	308,778	6,722	-	6,664	58
Koperasi <i>Co-operative</i>	3	1,299	630	669	25	-	24	1
Lain-lain <i>Others</i>	12	5,496	1,813	3,683	162	-	154	8

* Lain-lain
 Others
 Merujuk kepada pertubuhan persendirian tidak mencari keuntungan
 Refers to private non-profit making organization
 Merujuk kepada perbadanan awam
 Refers to public corporation

Jadual 1.5: Perangkaan utama perkhidmatan penginapan mengikut hak milik, 2010
Table 1.5: Principal statistics of accommodation services by ownership, 2010

Hak milik Owners/hip	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
Jumlah Total	3,129	9,824,596	4,268,988	5,555,608	110,535	1,997	102,901	5,637
Residen Malaysia <i>Malaysian Residents</i>	3,098	9,100,775	4,005,104	5,095,670	104,919	1,995	97,360	5,564
Bukan residen Malaysia <i>Non-Malaysian Residents</i>	31	723,821	263,884	459,938	5,616	2	5,541	73
Milik bersama residen dan bukan residen Malaysia <i>Joint-Malaysian and non-Malaysian residents</i>								

Jadual 1.6: Perangkaan utama perkhidmatan penginapan mengikut saiz output, 2010
 Table 1.6: Principal statistics of accommodation services by output size, 2010

Saiz output Output size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah Total	Pemilik yang bekerja & pekerja keluarga Working proprietors & unpaid family workers		Gaji & upah yang dibayar Salaries & wages paid		Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
						Pemilik yang bekerja Paid employees	Pekerja ber gaji Sepenuh masa Full-time	Pekerja ber gaji Paid employees	Sambilan Part-time		
						(RM'000)	(RM'000)	(RM'000)	(RM'000)		
Jumlah Total/		3,129	9,824,596	4,268,988	5,555,608	110,535	1,997	102,901	5,637	1,934,059	21,917,908
Kurang daripada Below		50	379	10,214	4,433	5,781	985	449	477	59	2,339
44											33,124
50	- <	100	402	29,974	12,581	17,393	1,531	423	1,044	64	8,216
100	- <	200	499	72,772	32,488	40,284	2,829	447	2,225	157	20,283
200	- <	500	649	208,208	93,364	114,844	5,798	479	4,986	333	57,482
500	- <	1,000	386	273,145	127,142	146,002	5,657	127	5,159	371	71,410
1,000	- <	5,000	479	1,103,334	528,325	575,009	19,832	66	18,309	1,457	269,709
5,000	- <	10,000	118	789,320	382,872	406,448	10,673	6	10,337	330	165,426
10,000	- <	20,000	99	1,395,995	740,504	655,492	16,743	-	15,895	848	300,555
20,000	- <	30,000	42	1,023,481	454,902	568,579	11,350	-	10,123	1,227	229,639
30,000	- <	50,000	42	1,579,885	638,718	941,166	13,622	-	13,145	477	296,898
50,000	dan lebih and above	34	3,338,268	1,253,659	2,084,609	21,515	-	21,201	314	512,102	6,206,995

Jadual 1.7: Perangkaan utama perkhidmatan penginapan mengikut saiz pekerja, 2010
 Table 1.7: Principal statistics of accommodation services by employment size, 2010

Saiz pekerja Employment size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perartaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid			Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year		
						Jumlah Total/ & pekerja keluarga tanpa gaji Working proprietors & unpaid family workers		Pekerja bergaji Paid employees		Sepenuh masa Full-time	
						(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)
Jumlah Total/	3,129	9,824,596	4,268,988	5,555,608	110,535	1,997	102,901	5,637	1,934,059	21,917,908	
Kurang daripada Below	5	955	105,296	47,078	58,218	2,758	900	1,791	67	17,202	
5	-	9	844	249,853	113,012	136,841	5,627	703	4,712	212	
10	-	19	526	361,030	166,022	195,008	7,139	300	6,457	382	
20	-	29	181	264,651	119,286	145,365	4,279	64	3,955	260	
30	-	49	174	427,441	207,232	220,209	6,603	14	6,308	281	
50	-	99	172	839,538	384,337	455,201	12,079	14	11,325	740	
100	-	149	93	807,014	448,781	358,233	11,436	-	10,888	548	
150	-	199	45	699,637	275,738	423,899	7,761	2	7,392	367	
200	-	499	119	3,900,311	1,652,180	2,248,132	35,602	-	34,103	1,499	
500	dan lebih and above	20	2,169,824	855,322	1,314,502	17,251	-	15,970	1,281	372,445	

Jadual 1.8: Perangkaan utama perkhidmatan penginapan mengikut saiz harta tetap, 2010
 Table 1.8: Principal statistics of accommodation services by fixed assets size, 2010

Saiz harta tetap Fixed assets size	Biangan pertubuhan Number of establishments	Nilai output kasar perantaraan Value of gross output intermediate input	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah lanjut kerja pada bulan Disember atau pada tempoh gaji terakhir Total / number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid		Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
						Pekerja bergaji Paid employees			
						Jumlah pemilik yang bekerja Total & pekerja ja keluarga	Pekerja sambilan Part-time		
(RM'000)		(RM'000)	(RM'000)	(RM'000)		(RM'000)	(RM'000)	(RM'000)	
Jumlah <i>Total</i>	3,129	9,824,596	4,268,988	5,555,608	110,535	1,997	102,901	5,637	
46	Kurang daripada <i>Below</i>	50	1,114	879,927	379,713	500,214	11,898	997	
50	- < 100	272	112,540	57,391	55,149	2,387	245	2,009	
100	- < 200	334	243,116	108,264	134,852	4,213	271	3,576	
200	- < 500	417	376,207	189,401	186,807	6,479	277	5,718	
500	- < 1,000	227	239,944	114,662	125,282	4,250	108	3,852	
1,000	- < 5,000	365	1,081,800	537,012	544,789	14,343	90	13,565	
5,000	- < 25,000	217	1,631,147	726,107	905,040	18,303	9	17,496	
25,000	- < 100,000	130	2,145,746	918,564	1,227,182	24,357	-	22,347	
100,000	- < 200,000	35	1,657,276	664,846	992,430	14,015	-	13,866	
200,000	dan lebih <i>and above</i>	18	1,456,891	573,027	883,864	10,290	-	10,055	

Jadual 1.9: Bilangan pekerja dan gaji & upah dalam perkhidmatan penginapan mengikut kategori pekerja, 2010
Table 1.9: Number of persons engaged and salaries & wages in accommodation services by category of workers, 2010

Kategori pekerja <i>Category of workers</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir <i>Total / number of persons engaged during December or the last pay period</i>			Gaji & upah yang dibayar <i>Salaries & wages paid</i>
	Jumlah <i>Total</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>	
Jumlah <i>Total</i>	110,535	63,600	46,935	1,934,059
Jumlah pemilik yang bekerja dan pekerja keluarga tidak bergaji <i>Total working proprietors and unpaid family workers</i>	1,997	1,452	545	-
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	1,676	1,315	361	-
Pekerja keluarga tidak bergaji <i>Unpaid family workers</i>	321	137	184	-
Jumlah pekerja bergaji (sepenuh masa) <i>Total employees (full-time)</i>	102,901	58,843	44,058	1,910,585
Pengurusan, profesional dan eksekutif <i>Managerial, professional and executive</i>	13,041	7,792	5,249	616,087
Teknikal dan penye篱ian <i>Technical and supervisory</i>	47,616	26,128	21,488	779,032
Perkeranian dan pekerjaan yang berkaitan <i>Clerical and related occupations</i>	19,603	8,879	10,724	264,061
Pekerja am <i>General workers</i>	22,641	16,044	6,597	251,405
Jumlah pekerja bergaji (sambilan) <i>Total employees (part-time)</i>	5,637	3,305	2,332	23,474

Jadual 1.10: Perbelanjaan modal dan nilai harta tetap di perkhidmatan penginapan, 2010
Table 1.10: Capital expenditure and value of fixed assets in accommodation services, 2010

Jenis perkhidmatan Type of services	Perbelanjaan modal Capital expenditure	Pelupusan Disposal /	Susut nilai semasa Current depreciation	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of year	
				(RM '000)	(RM '000)
Jumlah <i>Total</i>		904,200	419,074	907,823	21,917,908
Hotel (termasuk hotel resort) & hotel apartmen <i>Hotels (including resort hotels) & apartment hotels</i>	774,556	403,661	797,232		19,817,872
Hote l bajet <i>Budget hotels</i>	103,955	10,770	90,952		1,800,560
Cha let <i>Chalets</i>	22,583	2,817	17,445		255,416
Rumah rehat/rumah tetamu/hostel/ bed and breakfast/ tapak perkhemahan <i>Rest houses/guest houses/hostels/bed and breakfast/camping grounds</i>	3,106	1,826	2,194		44,060

Jadual 1.11 : Perangkaan utama pertubuhan milik wanita dalam perkhidmatan penginapan mengikut industri, 2010
 Table 1.11 : Principal statistics of women-owned establishments in accommodation services by industry, 2010

Industri Industry	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah laporan kerja pada bulan Disember atau pada tempoh gaji terakhir Total / number of persons engaged during December or the last pay period	Gaji & upah Nilai harta tetap yang dibayar Salaries & wages paid	yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year
					Jumlah Total/ Working proprietors & unpaid family workers	Pemilik yang bekerja & pelajar keluarga tanpa gaji Working proprietors & unpaid family workers	Sambilan Part-time Full-time
		(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)
Jumlah Total	438	890,772	267,352	623,420	8,607	364	7,748
Hotel (termasuk hotel resort) & hotel apartmen Hotels (including resort hotels) & apartment hotels	34	718,466	189,841	528,625	4,640	3	4,467
Hotel bujet Budget hotels	280	138,315	64,010	74,305	3,123	212	2,641
Chalet Chalets	54	27,262	11,141	16,121	577	58	494
Rumah rehat/ rumah tetamu/ hostel/ bed & breakfast / tapak perkhembahan Rest houses/guest houses/ hostels/bed & breakfast/ camping grounds	70	6,729	2,360	4,369	267	91	146

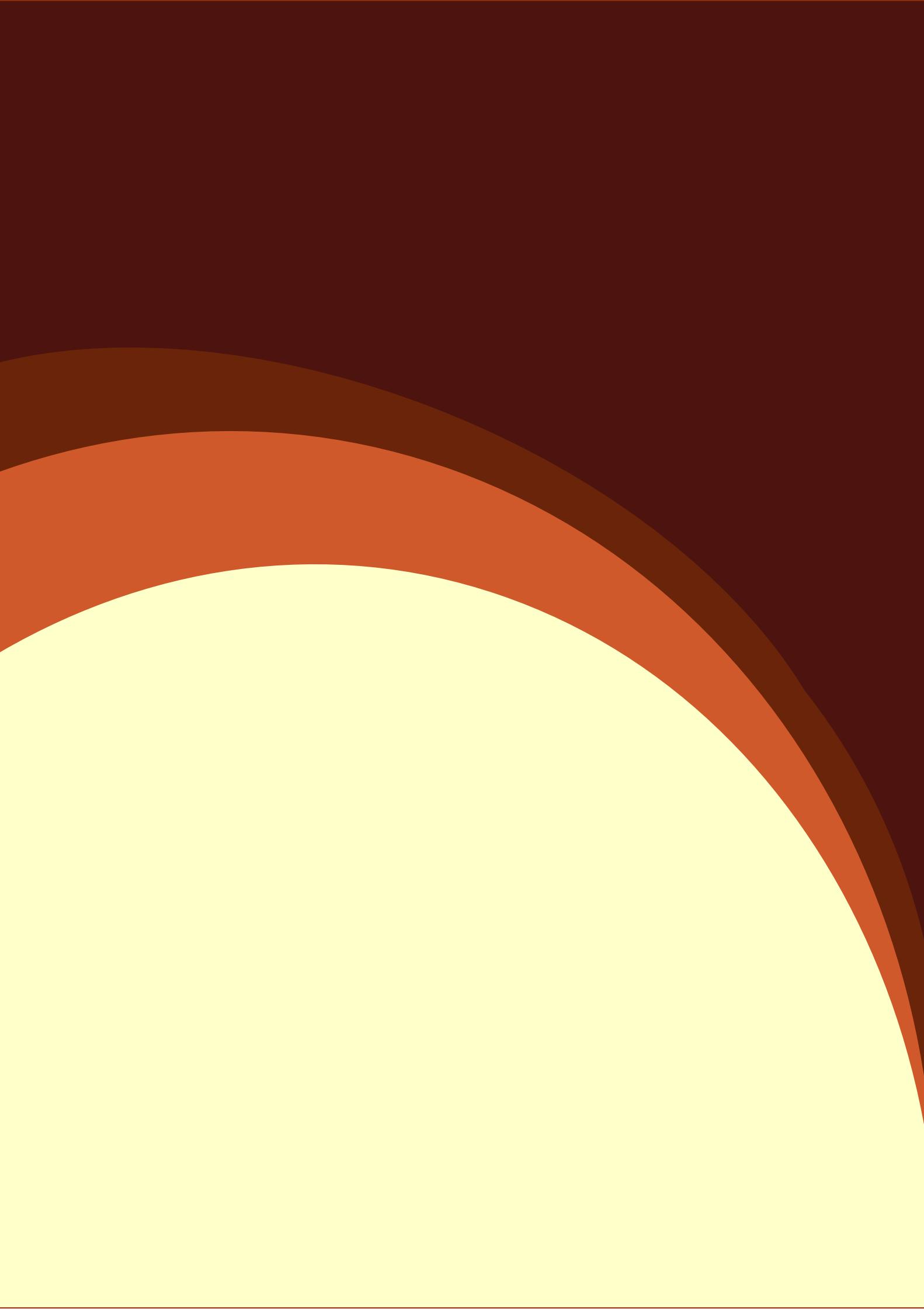
Jadual 1.12 : Perangkaan utama pertubuhan milikan wanita dalam perkhidmatan penginapan mengikut negeri, 2010
 Table 1.12 : Principal statistics of women owned establishment in accommodation services by state, 2010

Negeri State	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah Total	Pemilik yang bekerja & pekerja keluar ga tanpa gaji Working proprietors & unpaid family workers	Jumlah Sepenuh masa Full-time	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of year
								(RM'000)	
Jumlah <i>Total</i>	438	890,772	267,352	623,420	8,607	364	7,748	495	139,543
50									1,340,320
Johor	58	41,746	20,014	21,732	595	48	529	18	7,318
Kedah	50	22,777	10,103	12,674	503	50	390	63	5,029
Kelantan	40	5,203	2,273	2,930	211	46	155	10	1,397
Melaka	20	10,745	4,433	6,312	219	17	161	41	2,637
Negeri Sembilan	9	10,624	4,683	5,941	235	4	152	79	1,990
Pahang	46	24,164	10,903	13,261	542	46	485	11	6,645
Pulau Pinang	10	17,681	11,539	6,142	294	2	277	15	5,761
Perak	33	33,783	17,748	16,035	586	31	544	11	6,217
Perlis	4	1,243	432	811	51	3	35	13	285
Selangor	14	135,626	56,316	79,310	1,059	5	1,044	10	26,133
Terengganu	44	25,488	10,215	15,273	512	53	444	15	6,645
Sabah	45	36,096	15,677	20,419	881	33	796	52	9,470
Sarawak	33	144,680	17,413	127,267	803	16	645	142	9,823
W.P. Kuala Lumpur	32	380,916	85,603	295,313	2,116	10	2,091	15	50,193
W.P. Labuan									585,519

2

HOTEL (TERMASUK HOTEL RESORT)
& HOTEL APARTMEN

*HOTEL (INCLUDING RESORT HOTELS)
& APARTMENT HOTELS*



Jadual 2.1: Perangkaan utama hotel (termasuk hotel resort) dan hotel apartmen mengikut negeri, 2010
Table 2.1: Principal statistics of hotels (including resort hotel(s) and apartment hotel(s) by state, 2010)

Negeri State	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output	Nilai input per antaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid		
							Jumlah Total	Pemilik yang bekerja & pekerja keluarga tanpa gaji Working proprietors & unpaid family workers	Pekerja bergaji Paid employees Sepenuh masa Full-time
			(RM'000)	(RM'000)	(RM'000)		(RM'000)	(RM'000)	
Jumlah	515	105,849	8,412,139	3,612,610	4,799,529	81,794	31	77,643	4,120
<i>Total/</i>									
Johor	47	7,672	370,465	205,694	164,771	4,693	2	4,587	104
Kedah	44	6,100	629,993	243,901	386,092	6,783	2	6,463	318
Kelantan	10	1,301	51,487	25,042	26,445	896	3	838	55
Melaka	21	3,278	230,999	121,579	109,421	3,636	-	2,472	1,164
Negeri Sembilan	30	4,404	222,194	123,183	99,011	2,955	3	2,825	127
Pahang	52	14,999	1,028,997	491,918	537,079	10,024	5	9,780	239
Pulau Pinang	38	9,619	680,162	263,866	416,296	6,319	-	6,097	222
Perak	27	4,109	222,067	107,017	115,050	3,111	2	3,024	85
Perlis									
Selangor	36	8,646	952,461	406,519	545,942	8,229	-	7,928	301
Terengganu	19	2,297	144,374	80,524	63,851	1,986	2	1,846	138
Sabah	50	7,813	653,825	303,197	350,628	8,257	-	7,627	630
Sarawak	40	7,323	484,324	165,937	318,387	5,292	1	4,924	367
W.P. Kuala Lumpur	92	26,710	2,589,939	1,010,262	1,579,677	18,144	11	17,763	370
W.P. Labuan	5	540	45,317	17,299	28,018	528	-	528	-
W.P. Putrajaya	4	1,038	105,536	46,673	58,863	941	-	941	-
								23,265	128,311

Jadual 2.2: Perangkaan utama hotel (termasuk hotel resort) dan hotel apartmen mengikut taraf sah, 2010
 Table 2.2: Principal statistics of hotels (including resort hotels) and apartment hotels by legal organisation, 2010

Taraf sah Legal organisation	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value of added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
						Jumlah Total	Pemilik yang bekerja & pekerja keluar ga tanpa gaji Working proprietors & unpaid family workers	Pekerja ber gaji Paid employees
	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)
Jumlah <i>Total</i>	515	8,412,139	3,612,610	4,799,529	81,794	31	77,643	4,120
Hak milik perseorangan <i>Individual proprietorship</i>	28	212,538	87,429	125,109	2,332	17	2,066	249
Perkongsian <i>Partnership</i>	10	47,399	16,948	30,451	487	14	436	37
Syarikat sendirian berhad <i>Private limited company</i>	461	7,556,161	3,214,581	4,341,580	72,576	-	68,790	3,786
Syarikat awam berhad <i>Public limited company</i>	16	596,041	293,652	302,389	6,399	-	6,351	48

Jadual 2.3: Perangkaan utama hotel (termasuk hotel resort) dan hotel apartmen mengikut hak milik, 2010
Table 2.3: Principal statistics of hotels (including resort hotels) and apartment/hotels by ownership, 2010

Hak milik Ownership	Bilangan pertumbuhan Numb er of estab lishm ents	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year				
						Jumlah <i>Total</i>		Pemilik yang bekerja & pekerja keluarga tanpa gaji <i>Working proprietors &</i> <i>unpaid family workers</i>		Pekerja ber gaji Paid employees	
						Seperuh <i>Part-time</i>	Sambilan <i>Full-time</i>	Seperuh <i>Part-time</i>	Sambilan <i>Full-time</i>	(RM'000)	(RM'000)
Jumlah	515	8,412,139	3,612,610	4,799,529	81,794	31	77,643	4,120	1,599,802	19,817,872	
Total											
Residen Malaysia <i>Malaysian Residents</i>	495	7,697,103	3,352,380	4,344,723	76,335	31	72,218	4,086	1,467,601	17,223,419	
Bukan Residen Malaysia <i>Non-Malaysian Residents</i>											
Milik bersama residen dan bukan residen Malaysia <i>Joint-Malaysian and non-Malaysian residents</i>	20	715,036	260,230	454,806	5,459	-	5,425	34	132,201	2,594,453	

Jadual 2.4: Perangkaan utama hotel (termasuk hotel resort) dan hotel apartmen mengikut saiz output, 2010
 Table 2.4: Principal statistics of hotels (including resort hotels) and apartment hotels by output size, 2010

Saiz output Output size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input per antaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gajih terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid		Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
						Jumlah Pemilik yang bekerja & pekerja keluarga tanpa gaji			
						Total	Working proprietors & unpaid family workers		
(RM'000)		(RM'000)		(RM'000)			(RM'000)	(RM'000)	
Jumlah	515	8,412,139	3,612,610	4,799,529	81,794	31	77,643	4,120	
Total /								1,599,802	
Kurang daripada Below	1,000	29	11,411	5,070	6,341	445	13	381	
1,000 - < 5,000	177	494,401	249,565	244,836	9,821	12	8,926	883	
5,000 - < 10,000	99	679,823	323,425	356,399	9,515	6	9,187	322	
10,000 - < 20,000	94	1,332,163	711,695	620,468	16,164	-	15,318	846	
20,000 - < 30,000	40	976,188	430,478	545,710	10,712	-	9,485	1,227	
30,000 - < 50,000	42	1,579,885	638,719	941,166	13,622	-	13,145	477	
50,000 dan lebih and above	34	3,338,268	1,253,659	2,084,609	21,515	-	21,201	314	

Jadual 2.5: Perangkaan utama hotel (termasuk hotel resort) dan hotel apartmen mengikut saiz pekerja, 2010
 Table 2.5: Principal statistics of hotels (including resort hotels) and apartment hotels by employment size, 2010

Saiz pekerja Employment size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir		Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year		
					Total number of persons engaged during December or the last pay period					
					Jumlah Total	Pemilik yang bekerja & pekerja keluar gaji tanpa gaji Working proprietors & unpaid family workers				
		(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)		
Jumlah <i>Total</i>	515	8,412,139	3,612,610	4,799,529	81,794	31	77,643	4,120		
Kurang daripada <i>Below</i>	9	22	29,356	7,176	22,180	116	12	101		
10	-	19	24	47,110	25,431	21,678	371	4		
20	-	29	32	68,288	35,624	32,664	773	5		
30	-	49	60	174,656	86,299	88,357	2,366	3		
50	-	99	114	641,644	293,498	348,146	8,279	5		
100	-	149	82	744,159	411,528	332,631	10,141	-		
150	-	199	45	699,637	275,738	423,899	7,761	2		
200	-	499	116	3,837,466	1,621,994	2,215,471	34,736	-		
500	dan lebih <i>and above</i>	20	2,169,824	855,322	1,314,502	17,251	-	15,970		
							1,281	372,445		
							4,708,391			

Jadual 2.6: Perangkaan utama hotel (termasuk hotel resort) dan hotel apartmen mengikut saiz harta tetap, 2010
 Table 2.6: Principal statistics of hotels (including resort hotels) and apartment hotels by fixed assets size, 2010

Saiz harta tetap Fixed assets size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir		Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun		
					Total num ber of persons engaged during December or the last pay period					
					Jumlah Total	Pemilik yang bekerja & pekerja keluarga tanpa gaji				
(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)			(RM'000)	(RM'000)		
Jumlah <i>Total</i>	515	8,412,139	3,612,610	4,799,529	81,794	31	77,643	4,120		
							1,599,802	19,817,872		
58 <i>Kurang daripada Below</i>	50	45	659,912	270,934	388,978	5,502	9	5,315		
50	- < 100	8	16,244	8,641	7,603	204	3	182		
100	- < 200	19	107,865	42,055	65,810	1,410	5	1,261		
200	- < 500	46	196,269	104,134	92,135	2,601	4	2,374		
500	- < 1,000	14	99,870	50,392	49,478	1,185	-	1,165		
1,000	- < 5,000	81	721,378	370,921	350,457	8,190	6	7,778		
5,000	- < 25,000	128	1,435,662	654,562	781,100	15,204	4	14,460		
25,000	- < 100,000	122	2,087,235	888,123	1,199,112	23,577	-	21,571		
100,000	- < 200,000	34	1,630,813	649,820	980,993	13,631	-	13,482		
200,000	dan lebih and above	18	1,456,891	573,027	883,864	10,290	-	10,055		

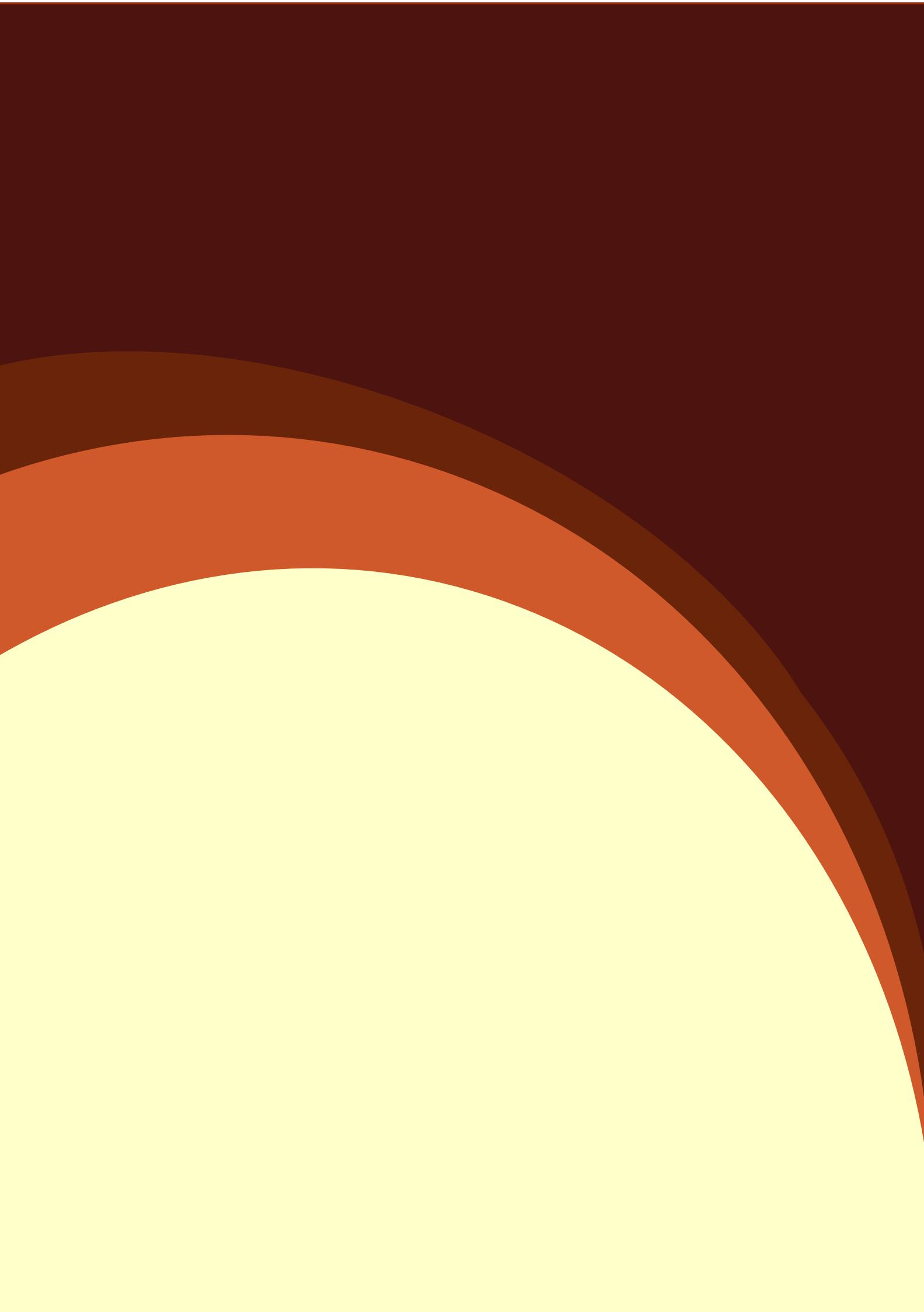
Jadual 2.7: Bilangan pekerja dan gaji & upah mengikut kategori pekerja di hotel (termasuk hotel resort) dan hotel apartmen, 2010
Table 2.7: Number of persons engaged and salaries & wages by category of workers in hotels (including resort hotels) and apartment hotels, 2010

Kategori pekerja <i>Category of workers</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir <i>Total number of persons engaged during December or the last pay period</i>		Gaji & upah yang dibayar <i>Salaries & wages paid</i>	
	Jumlah <i>Total</i>	Perempuan <i>Female</i>		
Jumlah <i>Total</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>	(RM'000)	
Jumlah <i>Total</i>	81,794	48,627	33,167	1,599,802
Jumlah pemilik yang bekerja dan pekerja keluarga tidak berpenghasilan <i>Total working proprietors and unpaid family workers</i>	31	23	8	-
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	31	23	8	-
Pekerja keluarga tidak berpenghasilan <i>Unpaid family workers</i>	-	-	-	-
Jumlah pekerja berpenghasilan (sepenuh masa) <i>Total employees (full-time)</i>	77,643	46,123	31,520	1,581,841
Pengurusan, profesional dan eksekutif <i>Managerial, professional and executive</i>	10,137	5,982	4,155	520,699
Teknikal dan penyeliaan <i>Technical and supervisory</i>	35,548	20,969	14,579	643,107
Perkeranian dan pekerjaan yang berkaitan <i>Clerical and related occupations</i>	13,935	6,568	7,367	205,314
Pekerja am <i>General workers</i>	18,023	12,604	5,419	212,721
Jumlah pekerja berpenghasilan (separuh masa) <i>Total employees (part-time)</i>	4,120	2,481	1,639	17,962

3

HOTEL BAJET

BUDGET HOTEL



Jadual 3.1: Perangkaan utama hotel bajet mengikut negeri, 2010
 Table 3.1: Principal statistics of budget hotels by state, 2010

Negeri State	Bilangan per tubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tem poh gaji terakhir Total number of persons engaged during December or the last pay period		Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year
					Jumlah Total	Pemilik yang bekerja & pekerja keluarga tanpa gaji Working proprietors & unpaid family workers	Pekerja bergaji Paid employees	Sepenuh masa Full-time
		(RM'000)	(RM'000)	(RM'000)			(RM'000)	(RM'000)
Jumlah <i>Total</i>	2,123	67,392	1,203,184	556,494	646,690	24,211	1,471	21,562
							1,178	1,178
Johor	281	8,583	113,965	57,479	56,487	2,485	178	2,119
Kedah	130	4,203	69,421	33,531	35,890	1,476	89	1,271
Kelantan	84	2,327	32,169	14,196	17,974	888	89	772
Melaka	105	3,012	53,003	22,066	30,937	1,116	67	983
Negeri Sembilan	77	2,175	50,462	28,277	22,185	919	62	733
Pahang	180	4,461	66,496	29,443	37,053	1,602	179	1,355
Pulau Pinang	103	4,216	59,935	27,383	32,552	1,102	77	98
Perak	198	5,625	83,628	36,789	46,838	2,102	189	1,813
Perlis	10	357	5,554	2,497	3,057	134	4	116
Selangor	120	4,838	116,794	57,194	59,600	1,727	51	1,635
Terengganu	88	2,517	57,139	30,082	27,057	1,188	74	1,070
Sabah	267	8,681	173,424	71,157	102,267	4,174	161	3,855
Sarawak	270	7,042	91,122	38,731	52,391	2,613	157	2,275
W.P. Kuala Lumpur	194	8,812	211,568	102,348	109,220	2,407	85	2,308
W.P. Labuan	16	543	18,505	5,321	13,183	278	9	269
							-	3,720
								24,628

Jadual 3.2: Perangkaan utama hotel bujet mengikut taraf sah, 2010
 Table 3.2: Principal statistics of budget hotels by legal organisation, 2010

Jadual 3.3: Perangkaan utama hotel baiet mengikut hak milik, 2010
Table 3.3 Principal statistics of budget hotels by ownership, 2010

Hak milik Ownership	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period		Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year
					Jumlah <i>Total</i>	Pemilik yang bekerja & pekerja keluar ga tanpa gaji <i>Working proprietors & unpaid family workers</i>	Pekerja bergaji <i>Paid employees</i>	
					Seperuh masa <i>Part-time</i>	Sambilan <i>Full-time</i>		
								(RM'000)
								(RM'000)
Jumlah <i>Total</i>	2,123	1,203,184	556,494	646,690	24,211	1,471	21,562	1,178
								283,943
								1,800,560
Residen Malaysia Malaysian Residents	2,115	1,194,740	552,906	641,834	24,064	1,470	21,455	1,139
Bukan residen Malaysia Non-Malaysian Residents	8	8,444	3,588	4,856	147	1	107	39
Milik bersama residen dan bukan residen Malaysia								1,637
<i>Joint-Malaysian and non-Malaysian residents</i>								3,652
								1,796,908

Jadual 3.4: Perangkaan utama hotel bujet mengikut saiz output, 2010
 Table 3.4: Principal statistics of budget hotels by output size, 2010

Saiz output Output size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir		Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year		
					Total number of persons engaged during December or the last pay period					
					Jumlah Total	Pemilik yang bekerja & pekerja keluarga tanpa gaji				
		(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)		
Jumlah	2,123	1,203,184	556,494	646,690	24,211	1,471	21,562	1,178		
Total										
Kurang daripada Below	50	191	5,836	2,564	3,272	496	208	268		
66										
50	- < 100	316	23,749	10,190	13,559	1,203	328	845		
100	- < 200	427	62,351	28,467	33,884	2,449	372	1,947		
200	- < 500	560	179,612	81,166	98,446	4,897	401	4,266		
500	dan lebih and above	629	931,637	434,107	497,530	15,166	162	14,236		

Jadual 3.5: Perangkaan utama hotel berjaya mengikut saiz pekerja, 2010
 Table 3.5: Principal statistics of budget hotels by employment size, 2010

Saiz pekerja Employment size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah tetap yang dibayar Salaries & wages paid			Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
						Jumlah Total	Pemilik yang bekerja & pekerja keluarga tanpa gaji Working proprietors & unpaid family workers	Pekerja bergaji Paid employees		
							Sepenuh masa Full-time	Sambilan Part-time		
		(RM'000)	(RM'000)	(RM'000)	(RM'000)			(RM'000)	(RM'000)	
Jumlah <i>Total</i>	2,123	1,203,184	556,494	646,690	24,211	1,471	21,562	1,178	283,943	1,800,560
Kurang daripada Below	5	682	79,852	40,144	39,708	2,043	597	1,410	36	14,296
5	-	9	701	203,926	94,787	109,139	4,709	553	4,039	117
10	-	19	447	282,456	127,134	155,322	6,027	259	5,439	329
20	-	29	135	179,414	76,825	102,589	3,159	47	2,926	186
30	-	49	97	217,009	101,752	115,257	3,613	7	3,466	140
50	dan lebih and above	61	240,527	115,851	124,675	4,660	8	4,282	370	57,506
										386,666

Jadual 3.6: Perangkaan utama hotel bantuan mengikut saiz harta tetap, 2010
 Table 3.6: Principal statistics of budget hotels by fixed assets size, 2010

Saiz harta tetap Fixed assets size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar			Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year
						Pemilik yang bekerja & pekerja keluarga		Pekerja bergaji	
						Total	tanpa gaji	Paid employees	
(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)
Jumlah <i>Total</i>	2,123	1,203,184	556,494	646,690	24,211	1,471	21,562	1,178	283,943
Kurang daripada <i>Below</i>	50	867	196,979	98,001	98,978	5,518	754	4,566	198
50	- < 100	203	85,496	43,616	41,880	1,845	182	1,596	67
100	- < 200	233	117,340	57,939	59,401	2,267	173	1,926	168
200	- < 500	292	154,144	73,380	80,763	3,099	199	2,695	205
500	- < 1,000	190	127,362	58,646	68,716	2,741	92	2,416	233
1,000	dan lebih and above	338	521,863	224,912	296,951	8,741	71	8,363	307

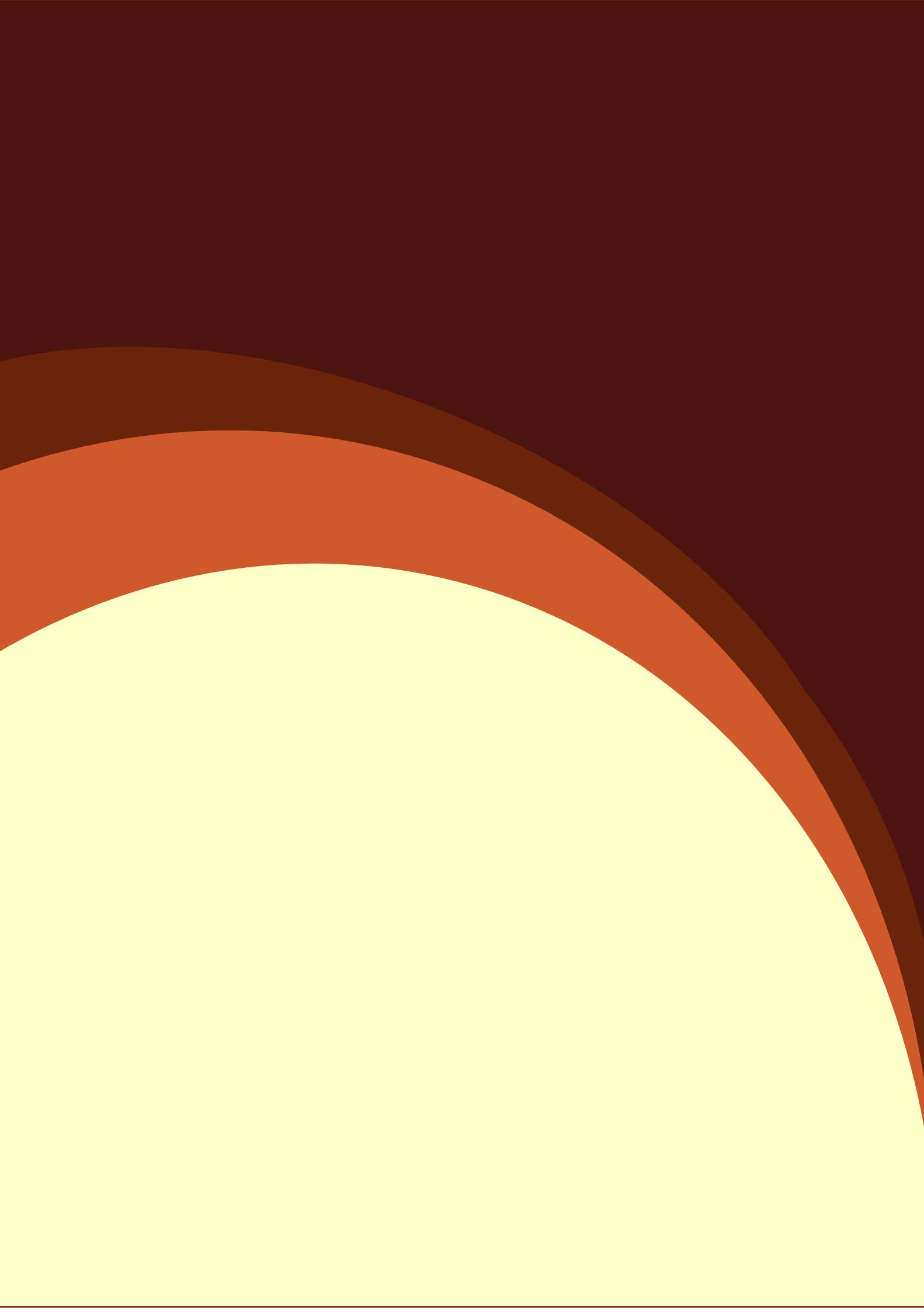
Jadual 3.7: Bilangan pekerja dan gaji & upah mengikut kategori pekerja di hotel bujet, 2010
Table 3.7: Number of persons engaged and salaries & wages by category of workers in budget hotels, 2010

Kategori pekerja <i>Category of workers</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir <i>Total number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries & wages paid</i>	
		Jumlah <i>Total</i>	Lelaki <i>Male</i>
			(RM'000)
Jumlah <i>Total</i>	24,211	12,452	11,759
			283,943
Jumlah pemilik yang bekerja dan pekerja jaka keluarga tidak berjaya <i>Total working proprietors and unpaid family workers</i>	1,471	1,111	360
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	1,266	1,022	244
Pekerja keluarga tidak berjaya <i>Unpaid family workers</i>	205	89	116
Jumlah pekerja berjaya (sepenuh masa) <i>Total employees (full-time)</i>	21,562	10,688	10,874
Pengurusan, profesional dan eksekutif <i>Managerial, professional and executive</i>	2,425	1,493	932
Teknikal dan penyeliaan <i>Technical and supervisory</i>	10,188	4,266	5,922
Perkeranian dan pekerjaan yang berkaitan <i>Clerical and related occupations</i>	5,139	2,144	2,995
Pekerja am <i>General workers</i>	3,810	2,785	1,025
Jumlah pekerja berjaya (sambilan) <i>Total employees (part-time)</i>	1,178	653	525
			3,926

4

CHALET

CHALETS



Jadual 4.1: Perangkaan utama chalet mengikut negeri, 2010
Table 4.1: Principal statistics of chalets by state, 2010

Negeri State	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid			Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
							Jumlah Total	Pemilik yang bekerja & pekerja keluar ga tanpa gaji Working proprietors & unpaid family workers	Pekerja bergaji Paid employees	Penyataan sepenuh masa Full-time	
			(RM'000)	(RM'000)	(RM'000)		Jumlah Total	Penyataan sepenuh masa Full-time	Sambilan Part-time	(RM'000)	(RM'000)
Jumlah Total	255	6,719	168,779	82,001	86,778	3,465	233	2,985	247	40,694	255,416
Johor	28	860	13,461	7,801	5,660	240	23	210	7	2,868	9,112
Kedah	9	250	4,524	1,221	3,303	61	6	54	1	677	8,130
Kelantan	24	710	6,999	4,076	2,923	225	24	186	15	1,719	14,037
Melaka	19	303	1,644	561	1,083	77	21	46	10	389	3,956
Negeri Sembilan	62	1,523	51,486	29,919	21,567	908	69	818	21	14,073	135,323
Pahang	3	90	5,041	1,261	3,780	59	-	55	4	438	5,556
Pulau Pinang	32	723	7,231	3,442	3,789	244	33	176	35	2,373	16,784
Perak	9	264	9,768	3,381	6,387	162	1	148	13	2,786	6,615
Selangor	57	1,779	47,914	23,753	24,161	1,172	55	990	127	11,962	41,963
Terengganu	12	217	20,711	6,586	14,125	317	1	302	14	3,409	13,940
Sabah											
Sarawak											

Jadual 4.2: Perangkaan utama chalet mengikut taraf sah, 2010
 Table 4.2: Principal statistics of chalets by legal organisation, 2010

Tarf sah Legal organisation	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada terakhir pay period	Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid		Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as end of year
							Pekerja bergaji Sepenuh masa Paid employees Full-time	Pekerja bergaji Sepenuh masa Paid employees Part-time	
Jumlah Total	255	168,779	82,001	86,778	3,465	233	2,985	247	40,694
		(RM'000)	(RM'000)	(RM'000)					(RM'000)
Hak milik per orang Individual proprietorship	147	23,726	10,246	13,480	959	178	637	144	5,840
Perkongsian Partnership	31	9,875	5,292	4,583	279	55	204	20	2,377
Syarikat sendirian berhad Private limited company	70	125,175	62,193	62,982	2,024	-	1,953	71	30,835
Syarikat awam berhad Public limited company	4	7,986	3,727	4,259	170	-	159	11	1,050
Koperasi Co-operative									6,759
Pertubuhan perseorangan tidak mencari keuntungan Private non-profit making organization	3	2,017	543	1,474	33	-	32	1	592
Perbadanan awam Public corporation									2,926

Jadual 4.3: Perangkaan utama chalet mengikut hak milik, 2010
 Table 4.3: Principal statistics of chalets by ownership, 2010

Hak milik Ownership	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid			Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
						Jumlah Total	Pemilik yang bekerja & pekerja keluarga tanpa gaji Working proprietors & unpaid family workers	Pekerja bergaji Paid employees		
							Sepehuh masa Full-time	Sambilan Part-time		
		(RM'000)	(RM'000)	(RM'000)	(RM'000)				(RM'000)	
Jumlah Total	255	168,779	82,001	86,778	3,465	233	2,985	247	40,694	255,416

Residen Malaysia <i>Malaysian Residents</i>	255	168,779	82,001	86,778	3,465	233	2,985	247	40,694	255,416
Bukan residen Malaysia <i>Non-Malaysian Residents</i>										
Milik bersama residen dan bukan residen Malaysia <i>Joint-Malaysian and non-Malaysian residents</i>										

Jadual 4.4: Perangkaan utama chalet mengikut saiz output, 2010
 Table 4.4: Principal statistics of chalets by output size, 2010

Saiz output Output size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir			Gaji & upah yang dibayar Salaries & wages paid	Nilai harga yang dimiliki pada akhir tahun		
					Total / number of persons engaged during December or the last pay period						
					Jumlah Total	Pemilik yang bekerja & pekerja keluar ga	Pekerja bergaji				
		(RM'000)	(RM'000)	(RM'000)	(RM'000)	Working proprietors & unpaid family workers	Paid employees Sepenuh masa	(RM'000)	(RM'000)		
Jumlah <i>Total</i>	255	168,779	82,001	86,778	3,465	233	2,985	247	40,694		
									255,416		
Kurang daripada <i>Below</i>	50	68	1,780	690	1,090	208	83	108	17		
50	- <	100	44	3,283	1,217	2,066	177	47	117		
100	- <	200	40	5,761	2,358	3,403	232	41	172		
200	- <	500	45	14,010	6,101	7,909	459	48	372		
500	- <	1,000	25	17,554	7,511	10,043	398	6	375		
1,000	- <	5,000	26	51,681	27,104	24,577	1,052	8	910		
5,000	dan lebih <i>and above</i>	7	74,710	37,020	37,690	939	-	931	8		

Jadual 4.5: Perangkaan utama chalet mengikut saiz pekerja, 2010
 Table 4.5: Principal statistics of chalets by employment size, 2010

Saiz pekerja Employment size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir		Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year
					Total	Total number of persons engaged during December or the last pay period		
						Pemilik yang bekerja & pekerja keluarga Working proprietors & unpaid family workers	Pekerja ber gaji Paid employees Sepenuh masa Full-time	
		(RM'000)	(RM'000)	(RM'000)		(RM'000)	(RM'000)	(RM'000)
Jumlah <i>Total</i>	255	168,779	82,001	86,778	3,465	233	2,985	247
Kurang dari pada <i>Below</i>	5	105	6,975	2,691	4,284	307	109	188
5	-	9	73	13,521	6,095	7,426	483	82
10	-	19	40	20,841	8,705	12,136	549	27
20	-	29	12	14,649	6,235	8,414	297	11
30	-	49	14	29,726	15,848	13,878	528	3
50	dan lebih and above	11	83,067	42,427	40,640	1,301	1	1,191
							109	109
								18,934
								255,416

Jadual 4.6: Perangkaan utama chalet mengikut saiz harta tetap, 2010
 Table 4.6: Principal statistics of chalets by fixed asset's size, 2010

Saiz harta tetap Fixed assets size	Bilangan per tubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input per antaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid			Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year
						Jumlah Total	Pemilik yang bekerja & pekerja keluar gaji tanpa gaji Working proprietors & unpaid family workers	Pekerja ber gaji Paid employees	
							Seperuh Part-time	Sambutan Part-time	
(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)	(RM'000)
Jumlah Total	255	168,779	82,001	86,778	3,465	233	2,985	247	40,694
Kurang daripada Below	50	81	12,589	6,064	6,525	476	80	318	78
50	- < 100	35	5,303	2,468	2,835	208	36	144	28
100	- < 200	39	10,027	4,791	5,236	354	47	266	41
200	- < 500	52	22,507	10,864	11,643	656	45	567	44
500	- < 1,000	14	9,465	4,791	4,674	221	10	188	23
1,000 dan lebih and above	34	108,888	53,023	55,865	1,550	15	1,502	33	24,051
									221,028

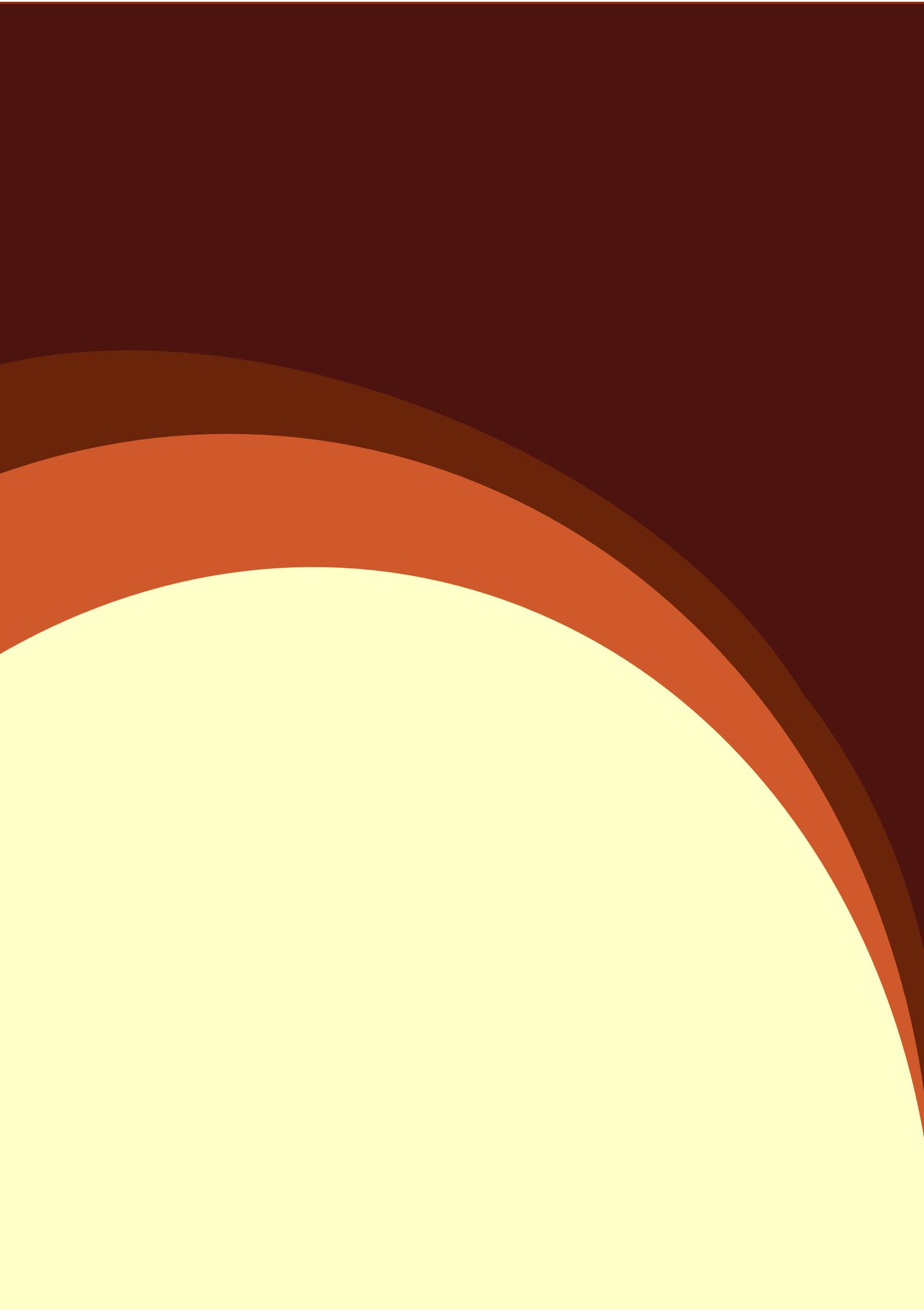
Jadual 4.7: Bilangan pekerja dan gaji & upah mengikut kategori pekerja di chalet, 2010
Table 4.7: Number of persons engaged and salaries & wages by category of workers in chalets, 2010

Kategori pekerja Category of workers	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period			Gaji & upah yang dibayar Salaries & wages paid (RM'000)
	Jumlah Total	Lelaki Male	Perempuan Female	
Jumlah <i>Total</i>	3,465	1,974	1,491	40,694
Jumlah pemilik yang bekerja dan pekerja keluar ga tidak ber gaji <i>Total working proprietors and unpaid family workers</i>	233	156	77	-
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	187	139	48	-
Pekerja keluarga tidak ber gaji <i>Unpaid family workers</i>	46	17	29	-
Jumlah pekerja ber gaji (sepehuh masa) <i>Total employees (full-time)</i>	2,985	1,700	1,285	39,593
Pengurusan, profesional dan eksekutif <i>Managerial, professional and executive</i>	389	256	133	10,675
Teknikal dan penyeliaan <i>Technical and supervisory</i>	1,508	752	756	18,634
Perkeranian dan pekerjaan yang berkaitan <i>Clerical and related occupations</i>	405	128	277	4,095
Pekerja am <i>General workers</i>	683	564	119	6,189
Jumlah pekerja ber gaji (sambilan) <i>Total employees (part-time)</i>	247	118	129	1,101

5

RUMAH REHAT/ RUMAH TETAMU/
HOSTEL / BED & BREAKFAST/
TAPAK PERKHEMahan

*REST HOUSES/ GUEST HOUSES/
HOSTELS/ BED & BREAKFAST /
CAMPING ROUNDS*



Jadual 5.1: Perangkaan utama rumah rehat/rumah tetamu/hostel/bed & breakfast/tapak pekhemahan mengikut negeri, 2010
 Table 5.1: Principal statistics of rest houses/guest houses/hostels/bed & breakfast/camping grounds by state, 2010

Negeri State	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of rooms gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah Total	Jumlah yang bekerja pada bulan Disember atau pada tempoh gaji terakhir		Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun as at end of year			
						Total/number of persons engaged during December or the last pay period						
						Permilik yang bekerja & pelajar keluarga tanpa gaji Working proprietors & unpaid family workers	Pekerja bergaji Paid employees					
		(RM'000)	(RM'000)	(RM'000)		Full-time	Part-time	(RM'000)	(RM'000)			
Jumlah Total/	236	2,726	40,494	17,883	22,611	1,065	262	711	92			
									44,060			
83	Johor	9	137	1,827	375	1,452	60	12	48	0	652	1,601
	Kedah	42	266	2,652	869	1,783	130	48	63	19	541	6,887
Kelantan	37	389	1,458	617	841	97	45	48	4	261	3,406	
	Melaka	12	108	2,285	831	1,454	52	12	36	4	790	3,758
Negeri Sembilan	5	101	994	404	590	33	7	24	2	388	1,554	
	Pahang	19	385	3,416	1,616	1,800	84	19	59	6	686	1,960
Pulau Pinang	8	135	2,365	1,160	1,205	55	9	45	1	741	434	
	Perak	20	189	3,831	2,019	1,812	74	17	46	11	635	3,854
Perlis												
	Selangor	13	184	7,819	3,663	4,156	118	10	94	14	1,538	7,197
Terengganu	33	261	1,608	692	916	93	52	23	18	230	2,339	
	Sabah	21	241	3,100	1,383	1,717	138	22	103	13	863	2,968
Sarawak	5	58	2,798	1,211	1,587	44	3	41	-	767	602	
	W.P. Kuala Lumpur	12	272	6,341	3,042	3,299	87	6	81	-	1,528	7,500

Jadual 5.2: Perangkaaan utama rumah rehat/rumah tetamu/hostel/bed & breakfast/tapak pekhembahan mengikut taraf sah, 2010
 Table 5.2: Principal statistics of rest houses/guesthouses/hostels/bed & breakfast/camping grounds by legal organisation, 2010

Traf sah Legal organisation	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
						Jumlah Total	Pemilik yang bekerja & pekerja keluarga tanpa gaji Working proprietors & unpaid family workers	Pekerja ber gaji Sepenuh masa Full-time
	(RM'000)	(RM'000)	(RM'000)	(RM'000)		(RM'000)	(RM'000)	(RM'000)
Jumlah Total	236	40,494	17,883	22,611	1,065	262	711	92
84 Hak milik perseorangan <i>Individual proprietorship</i>	175	17,500	7,574	9,926	615	218	338	59
Perkongsian <i>Partnership</i>	24	2,937	1,075	1,862	121	44	75	2
Syarikat sendiri berhad' <i>Private limited company</i>	37	20,057	9,233	10,824	329	-	298	31
Perbadanan awam <i>Public corporation</i>								5,329
								21,424

Jadual 5.3: Perangkaan utama rumah rehat/rumah tamu/hostel/breakfast & bedding pekhembahan mengikut hak milik, 2010
 Table 5.3: Principal statistics of rest houses/guesthouses/hostels/bed & breakfast/camping grounds by ownership, 2010

Hak milik Ownership	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
Jumlah	236	40,494	17,883	22,611	1,065	262	711	92
Total								
Residen Malaysia Malaysian Residents								
Bukan residen Malaysia Non-Malaysian Residents								
Milik bersama residen dan bukan residen Malaysia	236	40,494	17,883	22,611	1,065	262	711	92
Joint-Malaysian and non-Malaysian residents								

Jadual 5.4: Perangkaan utama rumah rehat/rumah tetamu/hostel/bed & breakfast/tapak pekhemahan mengikut saiz output, 2010
 Table 5.4: Principal statistics of rest houses/guest houses/hostels/bed & breakfast/camping grounds by output size, 2010

Saiz output Output size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value of added input	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total/number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
Jumlah Total/ (RM'000)					Jumlah Total/ (RM'000)	Pekerja bergaji Paid employees Sepenuh masa Full-time	Pekerja berbagi Paid employees Sambil masa Part-time	(RM'000)
Jumlah	236	40,494	17,883	22,611	1,065	262	711	92
Total/ (RM'000)								9,620
								44,060
Kurang daripada Below	50	118	2,534	1,164	1,370	276	156	99
								376
								9,513
50	- < 100	40	2,773	1,147	1,626	143	47	75
								21
								616
100	- < 200	30	4,300	1,506	2,794	138	31	99
								8
								1,060
200	- < 500	29	9,789	3,807	5,982	238	23	184
								31
								2,715
500	- dan lebih and above	19	21,098	10,259	10,839	270	5	254
								11
								4,853
								13,859

Jadual 5.5: Perangkaan utama rumah rehat/rumah tetamu/hostel/bed & breakfast/tapak pekhemahan mengikut saiz pekerja, 2010
 Table 5.5: Principal statistics of rest/houses/guest/houses/hostels/bed & breakfast/camping grounds by employment size, 2010

Saiz pekerja Employment size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid			Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year	
						Jumlah Total	Pemilik yang bekerja & pekerja keluarga tanpa gaji Working proprietors & unpaid family workers	Pekerja bergaji Paid employees Sepenuh masa Full-time		
		(RM'000)	(RM'000)	(RM'000)	(RM'000)				(RM'000)	
Jumlah Total	236	40,494	17,883	22,611	1,065	262	711	92	9,620	
									44,060	
87	Kurang daripada Below	5	160	8,204	3,307	4,897	389	188	181	
									20	
									1,205	
									14,055	
5	-	9	56	13,316	5,890	7,426	338	62	227	
									49	
									3,202	
									16,287	
10	-	19	15	10,623	4,752	5,871	192	10	170	
									12	
									3,133	
									10,200	
20	dan lebih and above	5	8,351	3,934	4,417	146	2	133	11	
									2,080	
									3,518	

Jadual 5.6: Perangkaan utama rumah tetamu/hostel/ bed & breakfast/ tapak pekhemahan mengikut saiz harta tetap, 2010
 Table 5.6: Principal statistics of resthouses/guest houses/ hostels/bed & breakfast/ camping grounds by fixed assets size, 2010

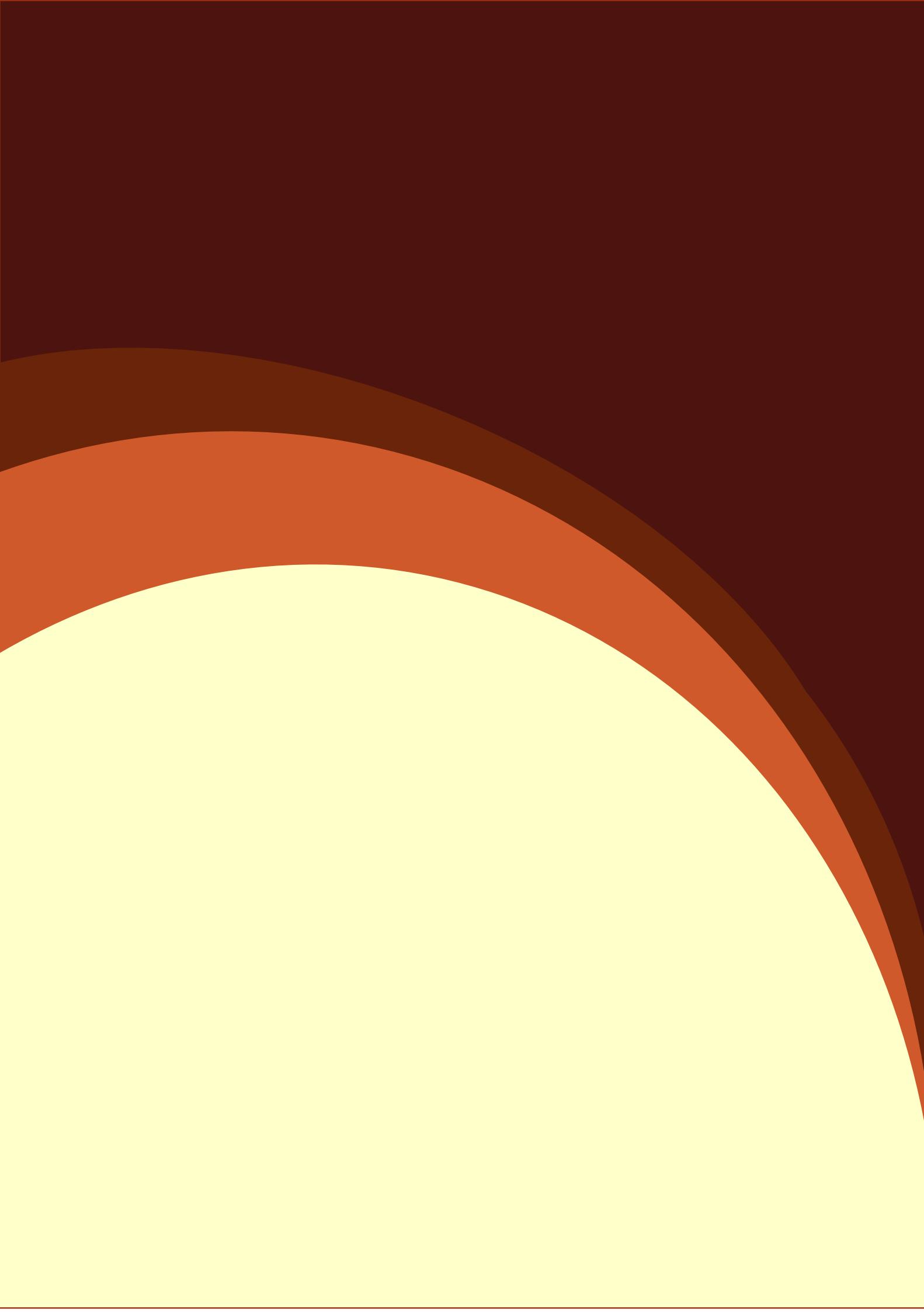
Saiz harta tetap Fixed assets size	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input per antaraan Value of intermediate input	Nilai ditambah Value added	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir Total / number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid		Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at end of year
						Jumlah Total	Pekerja ber gaji Paid employees	
(RM'000)		(RM'000)	(RM'000)	(RM'000)		711	92	(RM'000)
Jumlah Total	236	40,494	17,883	22,611	1,065	262	711	44,060
Kurang daripada Below	50	121	10,448	4,714	5,734	402	154	2,289
							218	30
								1,537
50	- < 100	26	5,497	2,666	2,831	130	24	87
100	- < 200	43	7,884	3,479	4,405	182	46	123
200	dan lebih and above	46	16,665	7,024	9,641	351	38	283

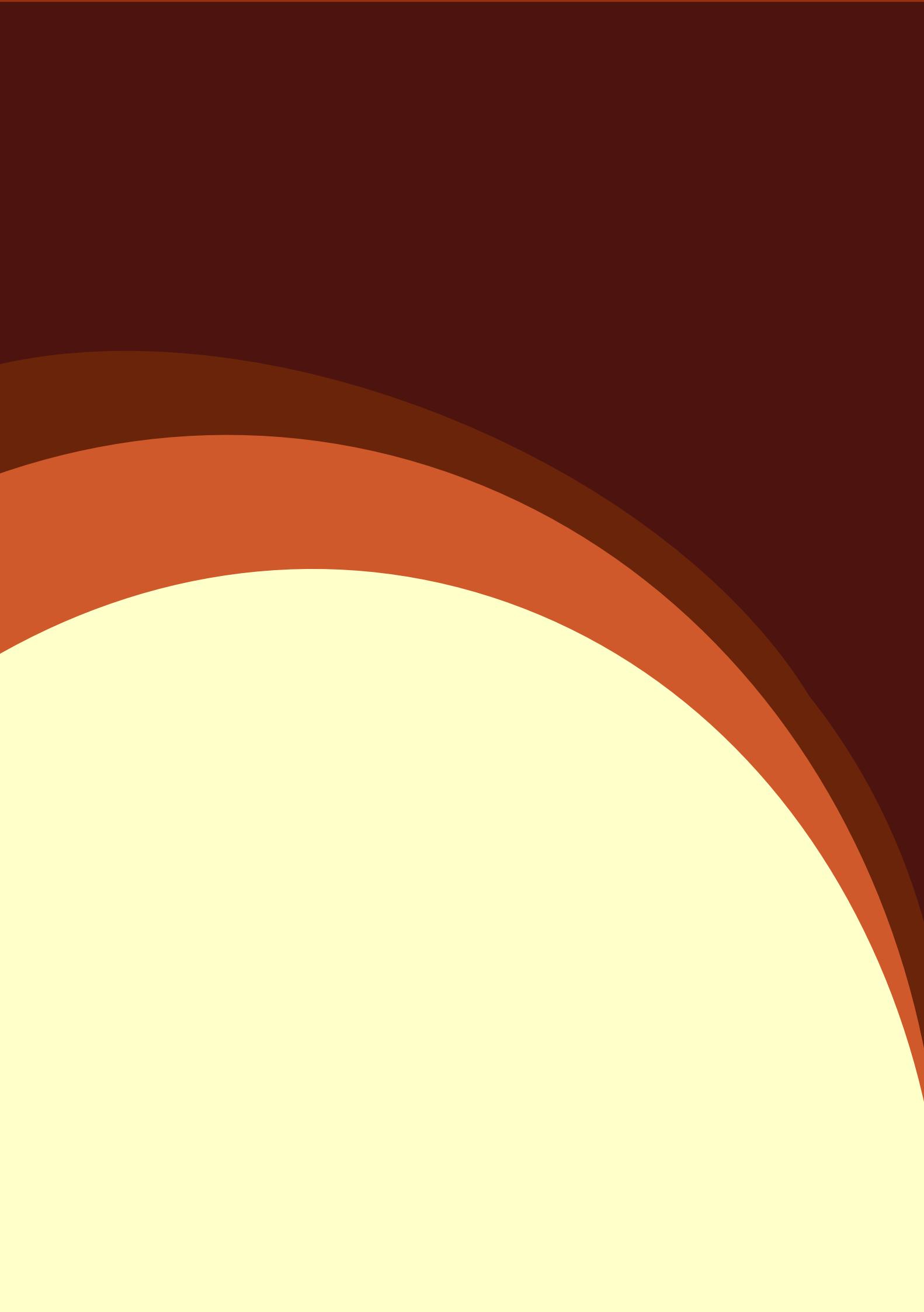
Jadual 5.7: Perangkaan utama rumah rehat/rumah tetamu/ hostel/ bed & breakfast / camping ground mengikut kategori pekerja, 2010
Table 5.7: Principal statistics of rest houses/guest houses/ hostels/bed & breakfast/camping grounds by category of workers, 2010

Kategori pekerja <i>Category of workers</i>	Jumlah pekerja pada bulan Disember atau pada tempoh gaji terakhir <i>Total number of persons engaged during December or the last pay period</i>			Gaji & upah yang dibayar <i>Salaries & wages paid</i>
	Jumlah <i>Total</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>	
Jumlah <i>Total</i>	1,065	547	518	9,620
Jumlah pemilik yang bekerja dan pekerja keluarga tidak bergaji <i>Total working proprietors and unpaid family workers</i>	262	162	100	-
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	192	131	61	-
Pekerja keluarga tidak bergaji <i>Unpaid family workers</i>	70	31	39	-
Jumlah pekerja bergaji (sepenuh masa) <i>Total employees (full-time)</i>	711	322	379	9,134
Pengurusan, profesional dan eksekutif <i>Managerial, professional and executive</i>	90	61	29	2,957
Teknikal dan penyeliaan <i>Technical and supervisory</i>	372	141	231	3,582
Perkeranian dan pekerjaan yang berkaitan <i>Clerical and related occupations</i>	124	39	85	1,564
Pekerja am <i>General workers</i>	125	91	34	1,031
Jumlah pekerja bergaji (sambilan) <i>Total employees (part-time)</i>	92	53	39	486

LAMPIRAN
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APPENDIX
*MALAYSIA STANDARD INDUSTRIAL
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BAHAGIAN 55
DIVISION 55

PERKHIDMATAN PENGINAPAN
ACCOMMODATION SERVICES

Kumpulan Group	Kelas Class	Perkara Item	Keterangan Description
551	5510 ⁽¹⁾	Aktiviti penginapan jangka pendek <i>Short term accommodation activities</i> Aktiviti penginapan jangka pendek <i>Short term accommodation activities</i> Hotel dan hotel resort⁽²⁾ <i>Hotels and resort hotels</i> Motel/ hotel bajet <i>Motels/ budget hotels</i> Hotel apartmen⁽³⁾ <i>Apartment hotels</i> 56104 Chalet <i>Chalets</i> 55105 Rumah rehat/ rumah tetamu <i>Rest houses/ guest houses</i> 55106 Bed and breakfast unit <i>Bed and breakfast units</i> 55107 Asrama <i>Hostels</i> 55109 Aktiviti penginapan jangka masa pendek yang lain t.t.t..l <i>Other short term accommodation activities n.e.c</i>	

Nota / Note :

- (1) **Tidak termasuk**
Excludes **Penyediaan rumah, rumah pangsa atau apartmen yang berperabot atau tidak untuk kegunaan kekal, biasanya secara bulanan dan tahunan**
Provision of homes and furnished or unfurnished flats or apartments for more permanent use, Typically on a annual basis
- (2) **Termasuk**
Includes **Rumah penginapan (*inn dan lodge*)**
Inn and lodge
- (3) **Termasuk**
Includes **Pangsapuri khidmat dan kondominium**
Services apartmen and condo